

## PelletVent Pro® Frequently Asked Questions

### Do I have to frame around the Support Box?

Yes. All 4 sides need to be framed.

### How many offsets can I have with PelletVent Pro?

Follow the installation instructions from the appliance manufacturer- these will detail specific venting requirements, including vent sizing (dia), max number of offsets, and maximum vent length.

### For Pellet fuel, when using the M&G DuraVent CAS (Combustion Air System) or Fresh Air Intake Kit, is this considered "Direct Vent"?

Yes. Within NFPA 211 (2010), "Direct Vent" is defined as sourcing all combustion air from the outside, and discharging all exhaust to the outside. NFPA 211 (2010) allows for different termination criteria when a vent system is direct vent. Always consult your local Authority Having Jurisdiction for specific installation questions in your area.

### Can I attach PelletVent Pro directly to the stove without the Stove adapter?

M&G DuraVent recommends that you use an Appliance Adapter OR A "New" ADAPTER TEE FOR THE BEST CONNECTION . BE SURE TO SEAL WITH HIGHEMP SILICONE SEALANT

### Can I put screws in the joints of PelletVent Pro (PVP)?

Yes, you can use screws provided you do not penetrate the inner wall (use 1/4" sheet metal screws. PelletVent Pro (PVP) is designed and engineered to operate without screws (with the exception of the adjustable length section). Always be sure to seal any screw penetrations above the roof with RTV Silicone sealant.

### At what intervals are wall straps required?

A Wall Strap must be placed every 8' along a vertical run.

### Do I need to use a Wall Thimble when going through a concrete wall?

Yes. PelletVent Pro requires a wall thimble whenever passing through a wall.

### What seals the pipe as it passes through the Wall Thimble?

RTV silicon sealant, 500°F. or higher. Caulk the pipe to the thimble.

### Where would I find the information that states what size hole I should cut into the wall for a thimble?

The Framing dimensions are in the PelletVent Pro installation instruction, which can be found @ [www.duravent.com](http://www.duravent.com). 7 1/2" x 7 1/2" (inside framing dimension) for the PVP Wall Thimble. 9" x 9" ( inside framing dimension) for the PVP/CAS wall thimble.

### What do I do when coming to an overhang or eave above?

There are 3 options to choose from: 1) Penetrate the overhang maintaining the clearance to combustibles; 2) Box out the overhang maintaining the clearance to combustibles; 3) Offset the pipe with elbows and go around overhang or eave.

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### **Can I use DuraTech or DuraPlus with PelletVent Pro?**

Yes. The use of DuraTech or DuraPlus with PelletVent Pro is acceptable. Use the M&G DuraVent "Chimney Adapter" to convert from PVP Pipe to Chimney at the Support Box or Wall Thimble.

### **Is a M&G DuraVent manufactured Termination Cap mandatory?**

Yes. In order to have an approved UL system you must use our cap.

### **Can I paint the pipe?**

Yes. In addition, Black pipe sections are available.

### **Do we make adjustable lengths?**

Yes. Adjustable length components are available.

### **Can I cut the pipe to length?**

No. Cutting the pipe will void the warranty.

### **Can I use B vent instead of PelletVent Pro?**

No. Use Pellet Vent pipe for pellet installations only.

### **Are the 45 degree and 90 degree elbows adjustable?**

No. The elbows are factory sealed, to prevent leakage- do not adjust.

### **Can I buy the pipe straight from you?**

No, DuraVent products are sold through Distribution. On the DuraVent web site you will find a Dealer Locater that will assist you in finding the nearest dealer in your area.

### **Can I mix and Match PelletVent Pro with other styles of Pellet/multifuel.**

Some parts do fit together but it is best to stick with one product line.

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