

HAMPTON®

Wood Cast Insert

Owners &
Installation Manual



www.hampton-fire.com

French Manual: <http://ow.ly/ZvwLL>
Manuel en Français: <http://ow.ly/ZvwLL>

MODEL: HI300

Tested by:



Installer: Please complete the details on the back cover
and leave this manual with the homeowner.

Homeowner: Please keep these instructions for future reference.

Thank-you for purchasing a **HAMPTON PRODUCT**.

The pride of workmanship that goes into each of our products will give you years of trouble-free enjoyment. Should you have any questions about your product that are not covered in this manual, please contact the HAMPTON DEALER in your area. Keep those HAMPTON FIRES burning.

"This wood heater has a manufacturer set minimum low burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise operate this wood heater in a manner inconsistent with operating instructions in this manual." Failure to follow the manual details can lead to smoke and CO emissions spilling into the home. It is recommended to have monitors in areas that are expected to generate CO such as heater fuelling areas.

"U.S. ENVIRONMENTAL PROTECTION AGENCY Certified to comply with 2015 particulate emission standards using crib wood". Not approved for sale after May 15, 2020."

Model Regency HI300 – 3.4 g /hr.

SAFETY NOTE: If this woodstove is not properly installed, a house fire may result. For your safety, follow the installation instructions, contact local building, fire officials, or authority having jurisdiction about restrictions and installation inspection requirements in your area.

The following statements are required by the Environmental Protection Agency:

"This manual describes the installation and operation of the Regency HI300 wood heater. This heater meets the 2015 U.S.Environmental Protection Agency's crib wood emission limits for wood heaters. Under specific test conditions this heater has been shown to deliver heat at rates ranging from 12,000 BTU/hr. to 36,800 BTU/hr." This unit has been tested using 5G series and generates the best efficiency when operated using well-seasoned wood and installed in the main living areas where the majority of the chimney is within the building envelope and fully lined."

"It is against federal regulation to operate this wood heater in a manner inconsistent with operating instructions in this manual, or if any parts are removed. " It is against federal regulation to operate this wood heater in a manner inconsistent with operating instructions in this manual.

CAUTION: BURN UNTREATED WOOD ONLY. OTHER MATERIALS SUCH AS WOOD PRESERVATIVES, METAL FOILS, COAL, PLASTIC, GARBAGE, SULPHUR OR OIL MAY DAMAGE THE HEATER

"This heater is designed to burn natural wood only. Higher efficiencies and lower emissions generally result when burning air dried seasoned hardwoods, as compared to softwoods or to green or freshly cut hardwoods."

DO NOT BURN:

- Treated wood
- Coal
- Garbage
- Cardboard
- Solvents
- Colored Paper
- Trash
- Lawn clippings or yard waste
- Materials containing rubber including tires
- Materials containing plastic
- Waste petroleum products , paints or paint thinners or asphalt products
- Materials containing asbestos
- Construction or demolition debris
- Railroad ties
- Manure or animal remains
- Saltwater driftwood or other previously salt water saturated materials
- Unseasoned wood
- Paper products, cardboard, plywood or particle board. The prohibition against burning these materials does not prohibit the use of fire starters made from paper, cardboard, saw dust, wax and similar substances for the purpose of starting a fire in a wood heater

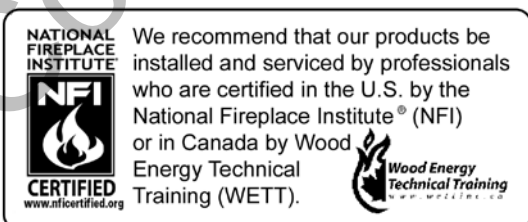
Burning these materials may result in release of toxic fumes or render the heater ineffective and cause smoke.

The authority having jurisdiction (such as Municipal Building Department, Fire Department, Fire Prevention Bureau, etc.) should be consulted before installation to determine the need to obtain a permit.

This unit must be connected to either a listed factory built chimney suitable for use with solid fuels and conforming to ULC629 in Canada or UL-103HT in the United States of America or code approved masonry chimney with flue liner.

HI300 is tested and certified to ULC-S628 and UL1482

SAVE THESE INSTRUCTIONS



919-874

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SAFETY LABEL FOR HI300

This is a copy of the label that accompanies your **Hampton Insert**. We have printed a copy of the contents here for your review.

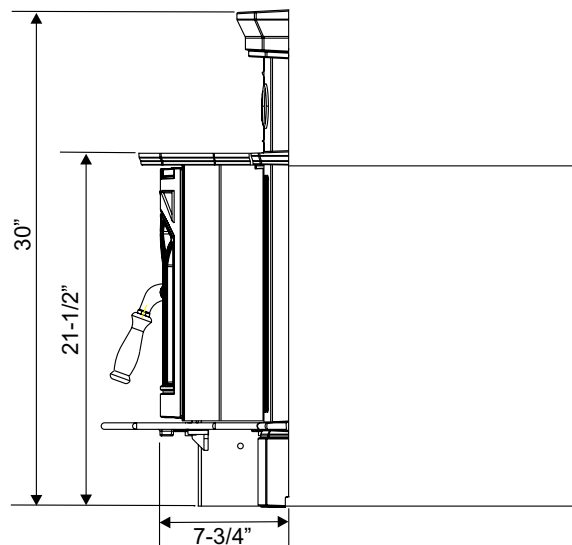
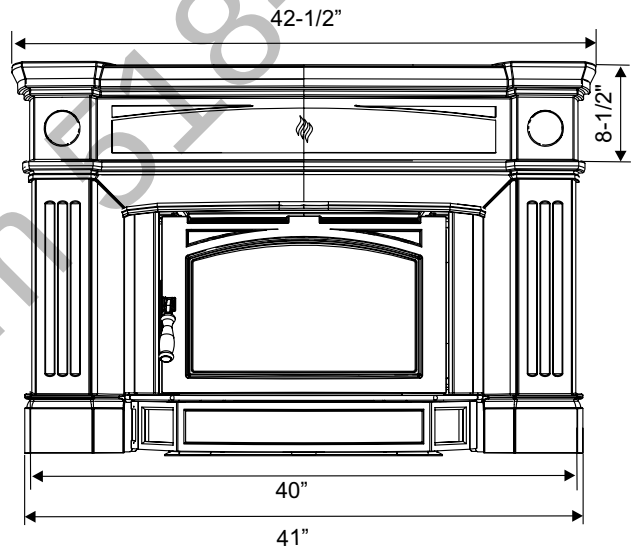
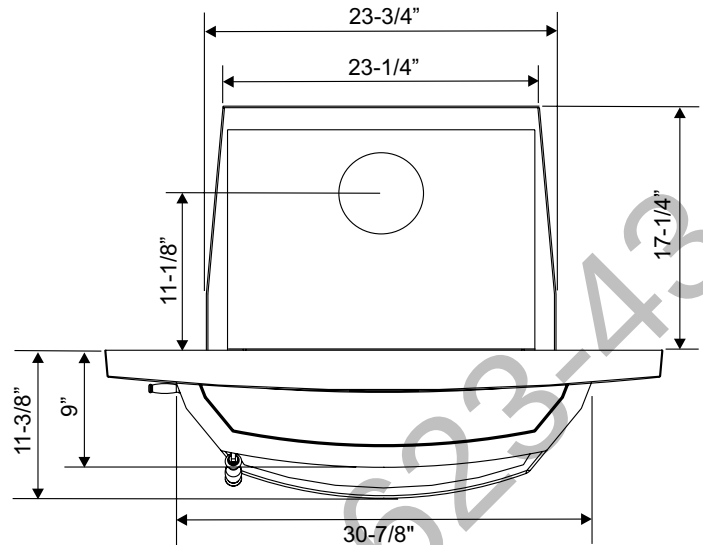
NOTE: Hampton units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

[illegible]

WITH STANDARD CAST FACEPLATE

NOTE:

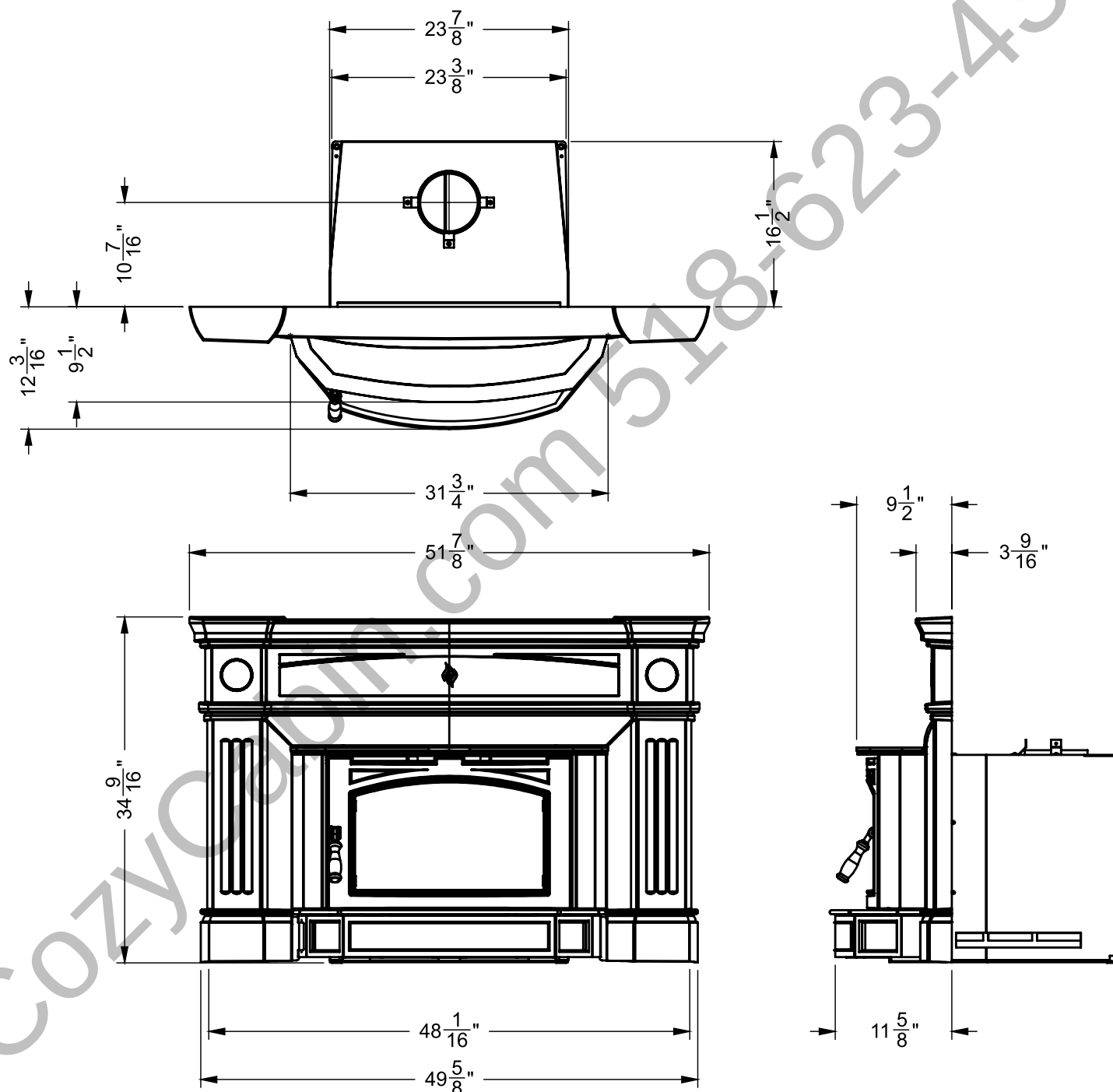
Before assembling your Insert, use these dimensions to ensure appropriate clearances will be met (refer to Masonry and Factory Built Fireplace Clearances section).



WITH OVERSIZE CAST FACEPLATE

NOTE:

Before assembling your Insert, use these dimensions to ensure appropriate clearances will be met (refer to Masonry and Factory Built Fireplace Clearances section).



ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY.
ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.

Hampton Inserts are constructed with the highest quality materials and assembled under strict quality control procedures that insure years of trouble free and reliable performance.

It is important that you read this manual thoroughly and fully understand the safe installation and operating procedures. The more you understand the way your Hampton Insert operates, the more enjoyment you will experience from knowing that your unit is operating at peak performance.

BEFORE INSTALLING YOUR INSERT

- 1) Please read this entire manual before you install and use your new wood insert. Failure to follow instructions may result in property damage, bodily injury or even death. Install and use only in accordance with manufacturer's installation and operating instructions.

- 2) Check your local building codes - Building Inspection Department. You may require a permit before installing your insert. Be aware that local codes and regulations may override some items in the manual.

WARNING: Careless installation is the major cause of safety hazard. Check all local building and safety codes before installation of unit.

- 3) Notify your home insurance company that you plan to install a fireplace insert.
- 4) Your fireplace insert is heavy and requires two or more people to move it safely. The insert can be badly damaged by mishandling.
- 5) If your existing fireplace damper control will become inaccessible once you have installed your Hampton Insert, you should either remove or secure it in the open position.
- 6) Inspect your fireplace and chimney prior to installing your insert to determine that it is free from cracks, loose mortar or other signs of damage. If repairs are required, they should be completed before installing your insert. Do not remove bricks or mortar from your masonry fireplace.
- 7) **Do not connect the insert to a chimney system servicing another appliance or an air distribution duct.**

CHIMNEY SPECIFICATIONS

Before installing, check and clean your chimney system thoroughly. If in doubt about its condition, seek professional advice. Your Hampton Insert is designed for installation into a masonry fireplace that is constructed in accordance with the requirements of "The Standard for Chimneys, Fireplaces, Vents, and Solid Fuel Burning Appliances", N.F.P.A. 211, the National Building Code of Canada, or the applicable local code requirements.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1.

Hampton Inserts are designed to use either a 5.5" (140mm) or 6" (152mm) flue.

Requirements for Installing Solid-fuel Inserts in Factory-built Fireplaces.

- 1) The insert must be tested and meet the requirements of UL 1482 (U.S.) and or ULC S628 (Canada) when tested in a masonry fireplace built per ULC S628.
- 2) The factory-built fireplace must be listed per UL 127 or ULC S610.
- 3) Clearances obtained from the masonry fireplace tests are also relevant for installation in factory-built fireplaces.
- 4) Installation must include a full height listed chimney liner type HT requirements (2100 degree F.) per UL 1777 (U.S.) or ULC S635 (Canada). The liner must be securely attached to the insert flue collar and the chimney top.
- 5) Means must be provided to prevent room air passage to the chimney cavity of the fireplace. This may be accomplished by sealing the damper area around the chimney liner, or sealing the fireplace front.
- 6) Alteration of the fireplace in any manner is not permitted with the following exceptions;
 - a. external trim pieces which do not affect the operation of the fireplace may be removed providing they can be stored on or within the fireplace for re-assembly if the insert is removed.
 - b. the chimney damper may be removed to install the chimney liner.

- 7) Circulating air chambers (i.e. in a steel fireplace liner or metal heat circulator) shall not be blocked.
- 8) Means must be provided for removal of the insert to clean the chimney flue.
- 9) Inserts that project in front of the fireplace must be supplied with appropriate supporting means.
- 10) Installer must mechanically attach the supplied label to the inside of the firebox of the fireplace into which the insert is installed.

WARNING: This fireplace has been converted for use with a wood insert only and cannot be used for burning wood or solid fuels unless all original parts have been replaced, and the fireplace re-approved by the authority having jurisdiction."

In order for a solid-fuel insert to be certified for use in factory-built fireplaces, the above information must be clearly stated in the installation manual and appropriate markings. Final approval is contingent on the authority having jurisdiction.

WOOD INSERT SPECIFICATIONS

Your fireplace opening requires the following minimum sizes:

Height	21.5"
Width	25"
Depth	17.5"

Important:

The blower to this appliance must be turned off anytime the fuel door is opened. Prior to turning the blower back on, ensure there are no embers near the blower which may have fallen onto the hearth when the fuel door was opened. Once the fuel door is closed, the blower may be turned back on.

MASONRY AND FACTORY BUILT FIREPLACE CLEARANCES

The minimum required clearances to combustible materials when installed into a masonry or factory built fireplace are listed below.

Unit	Adjacent Side Wall (to Side of Unit) A	Mantle** (to Top of unit) B	Top Facing (to Top of Unit) C	Side Facing (to Side of Unit) D	Minimum Hearth Extension E	Minimum Hearth Thickness* F	Minimum Hearth Extension Side G	From Top of Unit H
Wood Cast Insert (HI300)	11"/280mm	20"/508mm	12"/305mm Reg. F/P 14"/356mm O/S F/P	8"/200mm Reg. F/P 11"/279mm O/S F/P	18"/455mm	0.5"/13mm	8"/200mm	21-1/2"/546mm

Side and Top facing is a maximum of 1.5" thick.
Floor protection must be non-combustible, insulative material with an R value of 1.1 or greater.

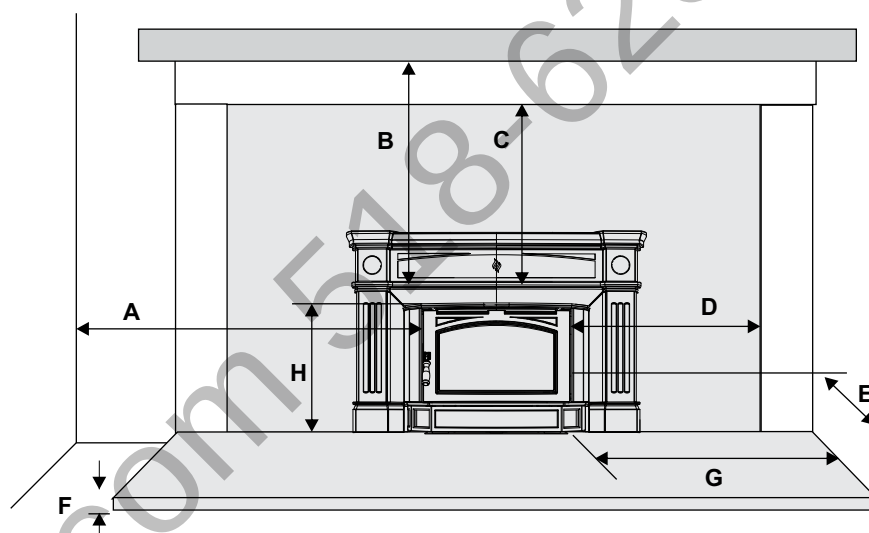
* **Hearth thickness of 0.5" with k value = 0.84",
r value = 0.6 or greater.**

Thermal floor protection not required if unit is raised 3.5" min. measured from bottom of stove. At this point the standard ember floor protection will be required. It will need to be a non-combustible material that covers 16" (406 mm) to the front of the unit (in Canada 18" (450 mm) and 8" (200 mm) to the sides.

All floor protection must be non-combustible (i.e., metals, brick, stone, mineral fiber boards, etc.) Any organic materials (i.e. plastics, wood paper products, etc.) are combustible and must not be used. The floor protection specified includes some form of thermal designation such as R-value (thermal resistance) or k-factor (thermal conductivity).

** **A non-combustible mantel may be installed at a lower height if the framing is made of metal studs covered with a non-combustible board.**

** **Max. mantle depth is 10" (254mm)**



Clearance Diagram for Installations

Minimum Hearth Extension for the front (E) and sides (G) are measured from the fuel door opening.

HOW TO DETERMINE IF ALTERNATE FLOOR PROTECTION MATERIALS ARE ACCEPTABLE

The specified floor protector should be 3/8" (18mm) thick material with a K - factor of 0.84.

The proposed alternative is 4" (100mm) brick with a C-factor of 1.25 over 1/8" (3mm) mineral board with a K-factor of 0.29.

Step (a):

Use formula above to convert specification to R-value.
 $R = 1/k \times T = 1/0.84 \times .75 = 0.893.$

Step (b):

Calculate R of proposed system.
 4" brick of C = 1.25, therefore
 $R_{brick} = 1/C = 1/1.25 = 0.80$
 1/8" mineral board of k = 0.29, therefore
 $R_{min.bd.} = 1/0.29 \times 0.125 = 0.431$
 Total R = $R_{brick} + R_{mineral\ board} = 0.8 + 0.431 = 1.231.$

Step (c):

Compare proposed system R of 1.231 to specified R of 0.893. Since proposed system R is greater than required, the system is acceptable.

DEFINITIONS

Thermal Conductance:

$$C = \frac{\text{Btu}}{(\text{hr})(\text{ft}^2)(^{\circ}\text{F})} = \frac{\text{W}}{(\text{m}^2)(\text{K})}$$

Thermal Conductivity:

$$k = \frac{(\text{Btu})(\text{inch})}{(\text{hr})(\text{ft}^3)(^{\circ}\text{F})} = \frac{\text{W}}{(\text{m})(\text{K})} = \frac{\text{Btu}}{(\text{hr})(\text{ft})(^{\circ}\text{F})}$$

Thermal Resistance:

$$R = \frac{(\text{ft}^2)(\text{hr})(^{\circ}\text{F})}{\text{Btu}} = \frac{(\text{m}^2)(\text{K})}{\text{W}}$$

STOP! PLEASE READ CAREFULLY.

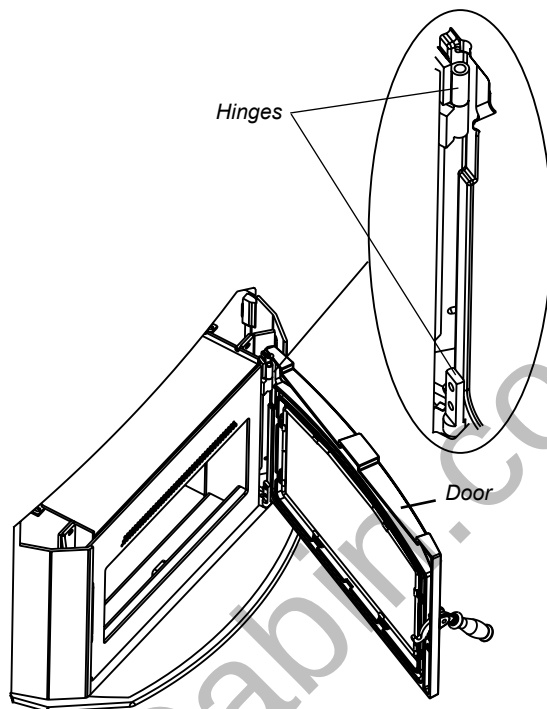
**CAST COMPONENTS ARE VERY FRAGILE.
USE EXTREME CARE WHEN HANDLING.**

INSTALLING YOUR INSERT

Your insert is very heavy and will require two or three people to move it into position.

- 1) Remove the Door to make the insert easier to handle. To remove the Door, open fully and lift it up off its hinges.

Refer to the Door Removal section for an important note on installation.

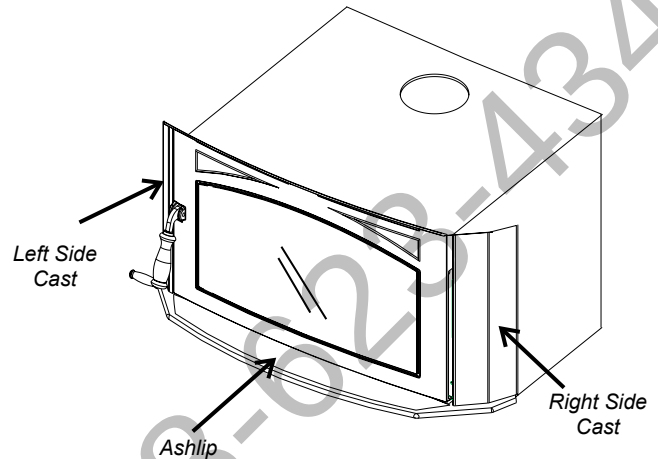


- 2) **NOTE:** For Masonry installation make sure that the firebox is level with the hearth using non-combustible materials and no more than 1/2 to 1 inch of the levelling bolt.
- 3) Lift the unit up onto the Hearth and slide into the fireplace opening. Be sure to leave the unit out at least 3 to 4 inches in order to make the necessary flue connections and to install the faceplate.

Be sure to protect your hearth extension during the installation, ie. with a heavy blanket.

WARNING

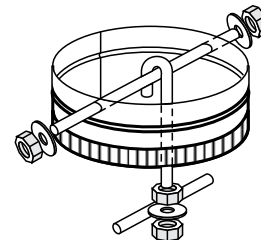
DO NOT LIFT OR PUSH THE UNIT FROM THE ASHLIP, LEFT SIDE CAST or RIGHT SIDE CAST. THE CASTING WILL CHIP OR BREAK.



DO NOT LIFT UNIT FROM THESE PARTS.

OPTIONAL FLUE CONNECTOR KIT

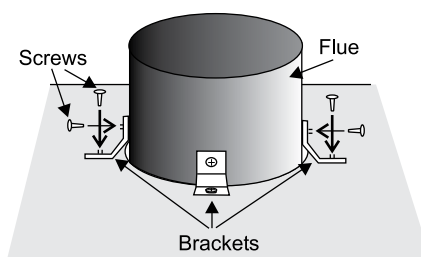
The Straight Flue Adaptor (Part #846-504) shown here, may be used to produce a secure connection between your flue connector and the insert collar. Detailed installation instructions are included with the kit.



FLUE CONNECTOR BRACKET

Package contains: 3 brackets and 6 screws.

These brackets are to be used to hold the flue liner (not supplied) to the Insert and keep the connection. The brackets are screwed into the top of the Insert in the pre-punched holes and then screwed into the flue liner.

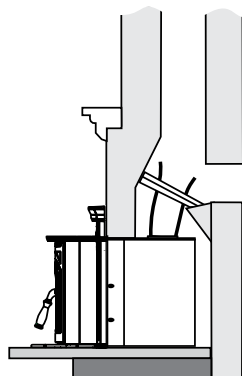


INSTALLATION INTO A MASONRY FIREPLACE

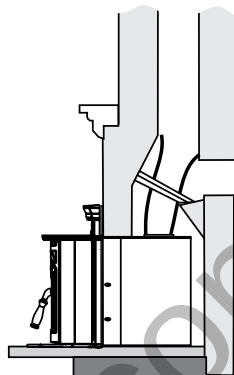
The insert must be installed as per the requirements of your local inspection authority. While a full liner is preferred, three methods of flue connection are acceptable in most areas in the US, however in Canada a full flue liner is required.

- 1) Positive flue connection, where a large blocking plate and a short connector pipe is used.
- 2) Direct flue connection, where a smaller blocking plate and a connector pipe to the first flue liner tile is used.
- 3) Full flue liner, where a stainless steel rigid or flexible liner pipe is routed from the insert outlet collar to the top of the chimney.

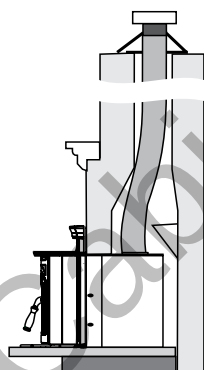
Hampton highly recommends the use of a full liner as the safest installation and provides the most optimum performance. Your retailer should be able to help you decide which system would be the best for your application.



1) Positive Flue Connection with Cleanout



2) Direct Flue Connection with Cleanout



3a) Full Flue Liner (No Cleanout Required)

Note: A clean-out door is sometimes required, by your inspector, to be installed when either the Positive flue connection or Direct flue connection method is used.

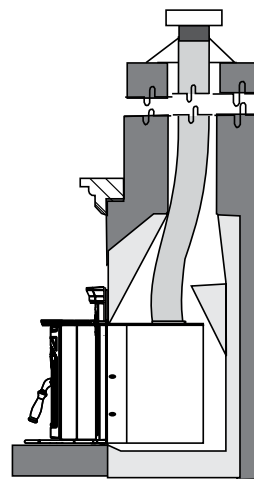
The use of one of the connection methods listed on this page not only increases the safety of your insert by directing the hot gases up the flue, but will also help increase the unit's efficiency and decrease creosote deposits in the chimney.

When a connected flue or liner is in use, the insert is able to "breathe" better by allowing a greater draft to be created. The greater draft can decrease problems such as, difficult start-ups, smoking out the door, and dirty glass.

INSTALLATION INTO A FACTORY BUILT FIREPLACE

- 1) When installed in a factory built fireplace, a full stainless steel rigid or flexible flue liner is mandatory, for both safety and performance purposes. When a flue or liner is in use, the insert is able to breathe better by allowing a greater draft to be created. The greater draft can decrease problems such as, difficult start-ups, smoking out the door, and dirty glass.
- 2) In order to position the flue liner, the existing rain cap must be removed from your chimney system. In most cases the flue damper should also be removed to allow passage of the liner.
- 3) In most cases opening the existing spark screens fully should give enough room for the insert installation. If it does not, remove and store.
- 4) If the floor of your fireplace is below the level of the fireplace opening, adjust the insert's levelling bolts to accommodate the difference. When additional shimming is required, use non-combustible masonry or steel shims.
- 5) Measure approximately the alignment of the flue liner with the position of the smoke outlet hole on the insert to check for possible offset. If an offset is required, use a proper stainless steel unit available with the chimney liner.
- 6) Once the above items have been checked, slide your insert into position after first positioning the flue liner and offset if required. (Re-install raincap at completion of installation).

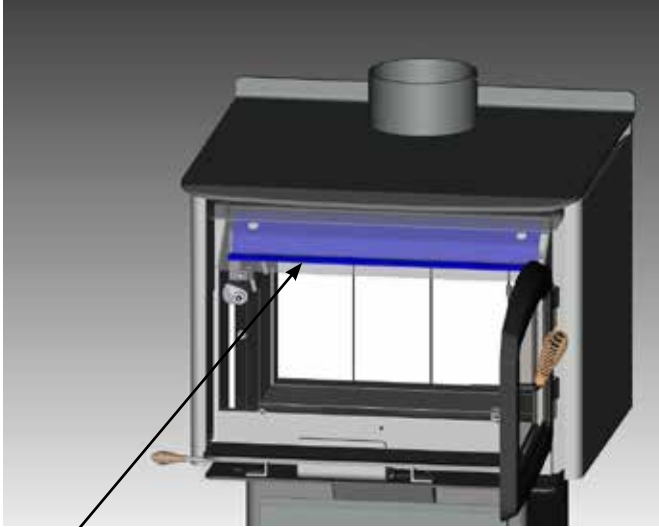
NOTE: See requirements for installing solid fuel inserts in factory built fireplaces.



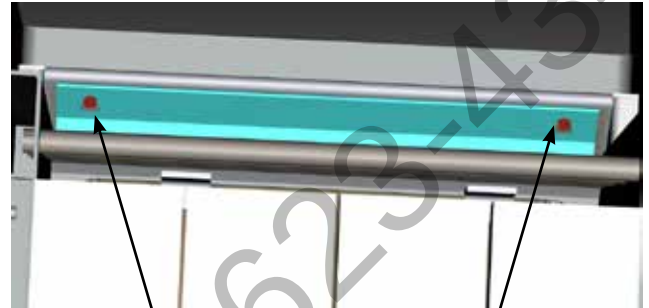
Draft is the force which moves air from the appliance up through the chimney. The amount of draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors. Too much draft may cause excessive temperatures in the appliance and may cause damage. An uncontrollable burn or excessive temperature indicates excessive draft. Inadequate draft may cause back puffing into the room and plugging of the chimney. Inadequate draft will cause the appliance to leak smoke into the room through appliance and chimney connector joints. Ensure the heater is installed in areas that are not too close to neighbors or in valleys that would cause unhealthy air quality or nuisance conditions.

STAINLESS STEEL SMOKE DEFLECTOR ADJUSTMENT / REPLACEMENT

The stainless steel smoke deflector is located in the upper front area of the firebox. The deflector is held in place with 2 bolts. Prior to the first fire, ensure deflector is seated properly and secured with 2 **hand tightened** bolts.



Smoke deflector



Smoke deflector installed with 2 bolts.

Note: This is a view from the back of the unit through the top.

To replace the deflector, loosen off both bolts and slide deflector upward and out. Install new deflector and hand tighten bolts. Ensure positive location of the deflector prior to hand tightening.

WARNING: Operation of the unit with out proper installation of smoke deflector will void warranty.

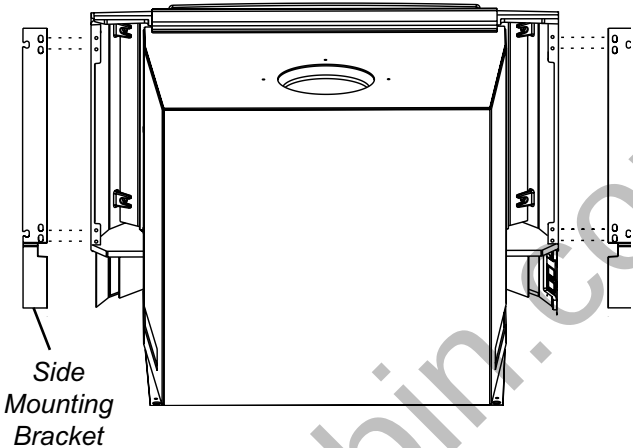


Ensure deflector is seated so bolts are situated at the top of the keyhole before tightening.
Hand tighten bolts only.

STANDARD CAST FACEPLATE
INSTALLATION

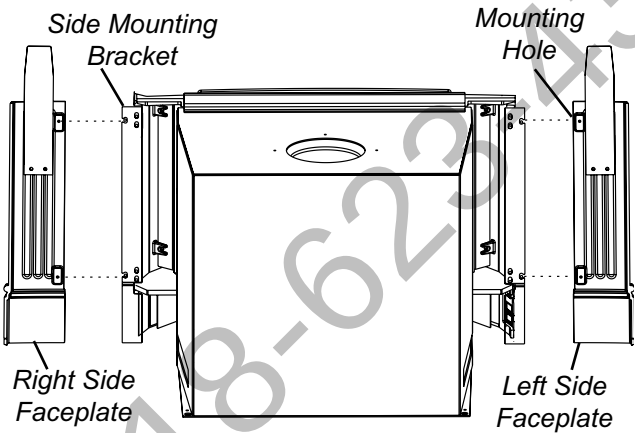
FACEPLATE CONTENTS LIST	
Qty	Description
1	Left Side Faceplate
1	Right Side Faceplate
1	Top Faceplate
2	Side Mounting Brackets
4	1/4" - 20 x 1/2" Hex Head Bolts
4	1/4" Lock Washers
4	1/4" Flat Washers
2	47" Insulations

- 1) Secure the Side Mounting Brackets (packaged with Faceplate) to the left and right side of the firebox using 4 bolts per mounting bracket as shown in the diagram below.



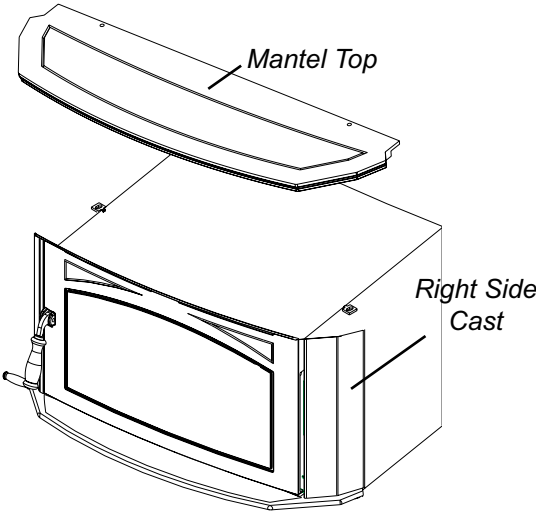
Backside of Unit Shown.

- 2) Secure the Left and Right Side Faceplate to the firebox by aligning the Mounting Holes with the Side Mounting Brackets taking care to align vertically while each side rests on the hearth. Secure using 1 bolt per bracket.



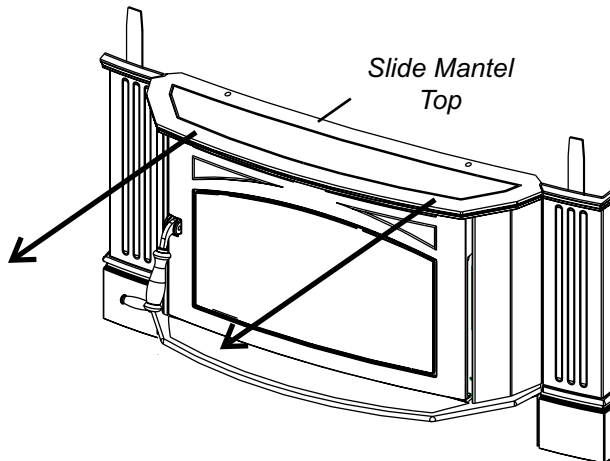
Backside of Unit & Faceplate Shown.

- 3) Place Mantel Top onto the top of the firebox.



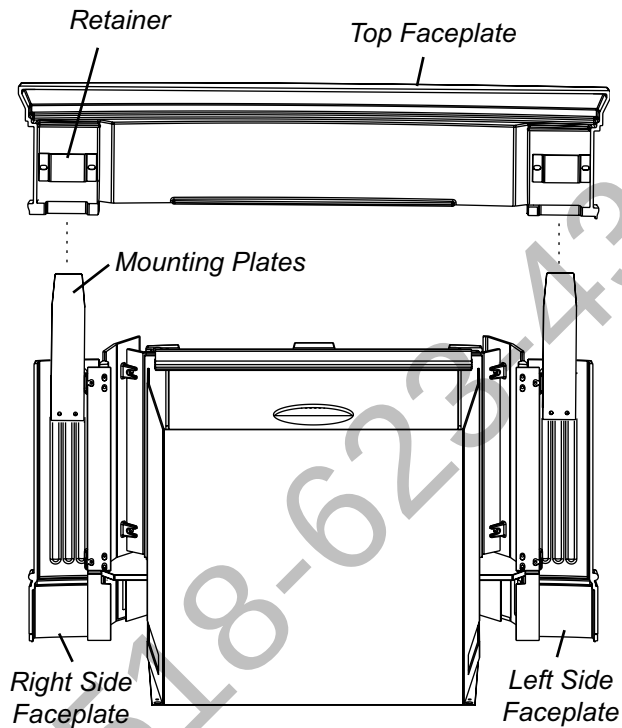
With the Mantel Top in place check to make sure there is no gap between the nut retainer and the underside cast of the Mantel Top. If there is a gap present you will need to lower that side cast by loosening 2 bolts, see step 6 for bolt location (check to see if level).

- 4) Slowly slide the Mantel Top forward until it stops.



- 5) Mount the Top Faceplate by carefully sliding the Mounting Plates on the Left and Right Side Faceplate thru the Retainers in the Top Faceplate.

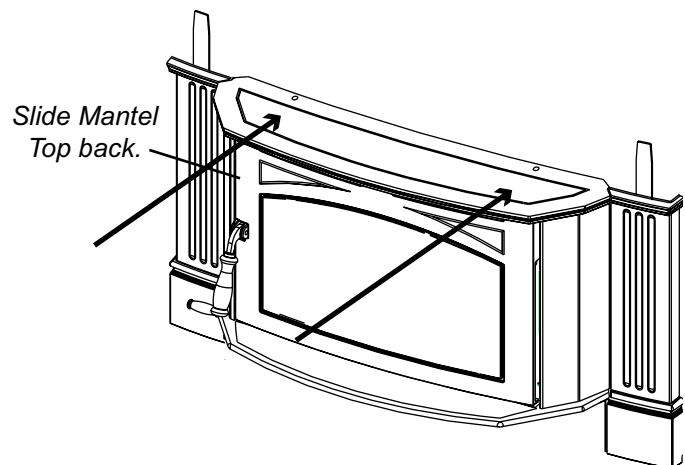
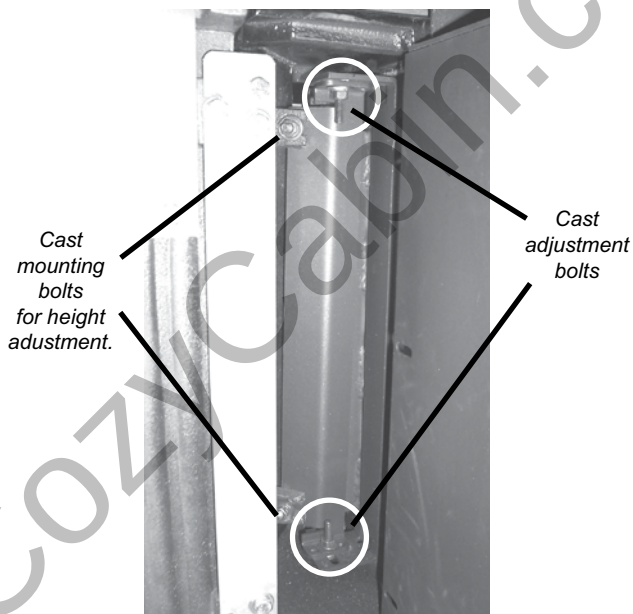
NOTE: Slowly lower the Top Faceplate into position; being careful not to damage the Mantel Top.



Backside of Unit & Faceplate Shown.

- 6) If unable to align side faceplate to unit and top faceplate further adjustments need to be made, **complete one side at a time**. Loosen all bolts on brackets (6 per side). Loosen top and bottom bolts (Shown below). Adjust left or right side cast plates to allow further adjustment on faceplate. Once aligned, hold side surround in place and tighten all bolts. If side cast height needs adjusting, loosen 2 bolts holding cast bracket and adjust up or down.

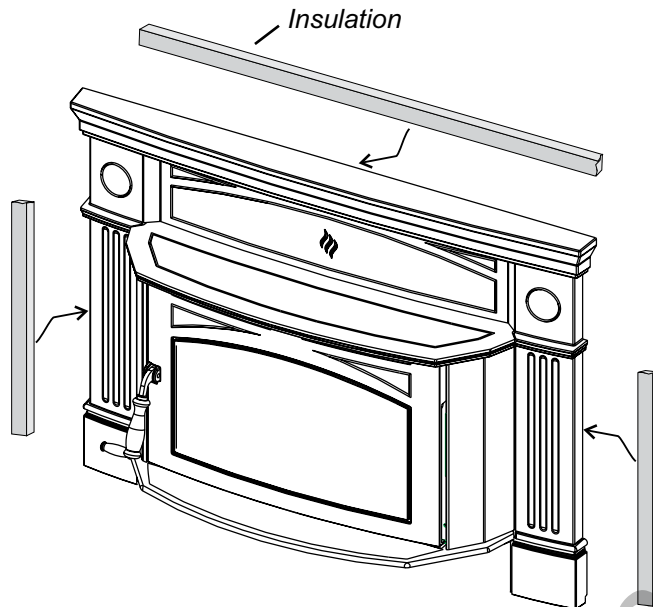
- 7) Carefully slide the Mantel Top back into position.



See Step 3 to identify side casts.
See next page for recommended measurements.

8) Location of Insulation:

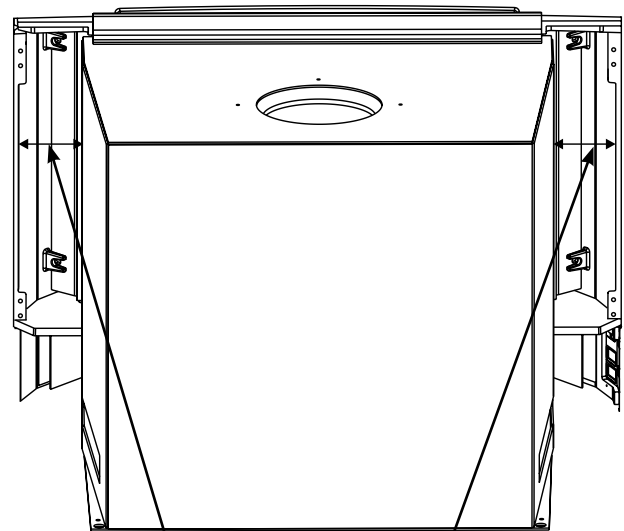
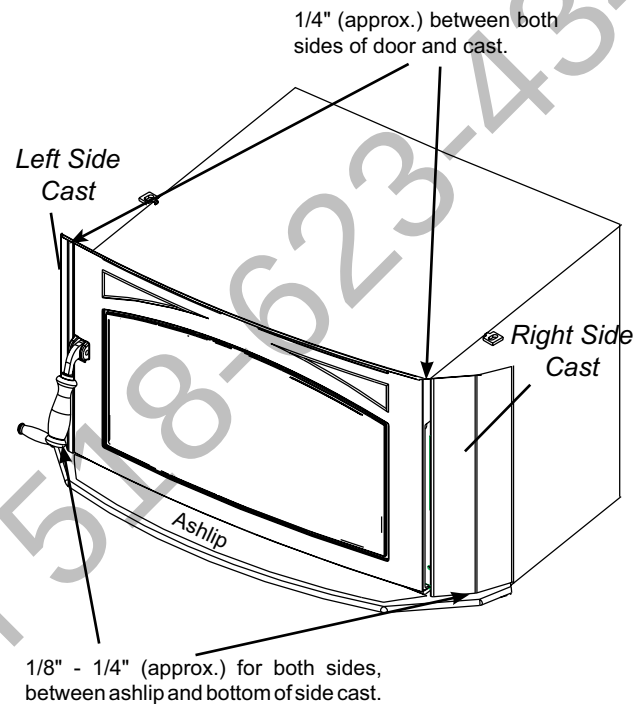
- a) Place 1 piece of Insulation behind the Mantel Top.
- b) Cut the second piece of Insulation in half, then install behind both the Left and Right Sides as shown.



- 9) The unit may now carefully be slid into final position.

**RECOMMENDED MEASUREMENTS
FOR SETTING SIDE CASTS**

Stop! Read Carefully.
Enamel & Cast components are very fragile.
Use extreme care when handling.



Rear View of Unit

4-1/2" - 4-3/4" both sides rear inside edge to firebox.

Important: Verify gap between cast and door did not change when rear adjustments have been made. Carefully open door slowly, to ensure that the door does not rub against cast sides.

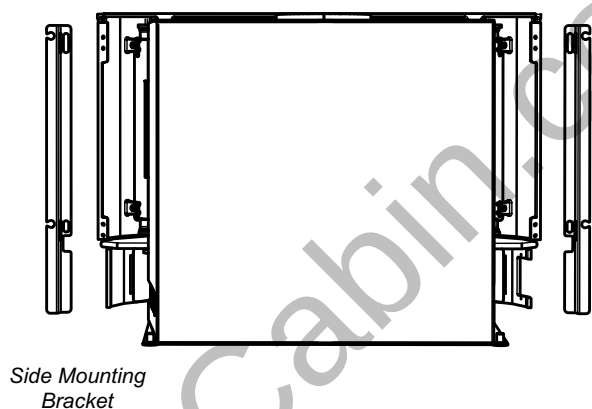
* These are just recommended measurements.

OVERSIZE CAST FACEPLATE INSTALLATION

Stop! Read Carefully.
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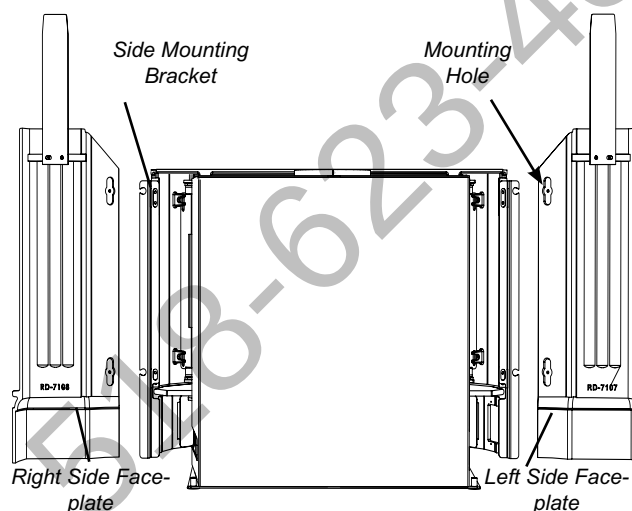
FACEPLATE CONTENTS LIST	
Qty	Description
1	Left Side Faceplate
1	Right Side Faceplate
1	Top Faceplate
2	Side Mounting Brackets
2	1/4" - 20 x Hex Nuts
2	1/4" - 20 x 1" Hex Head Bolts
2	1/4" Flat Washers
2	47" Insulations
1	8mm gasket

- 1) Secure the Side Mounting Brackets (packaged with Faceplate) to the left and right side of the firebox using 2 bolts per mounting bracket as shown in the diagram below. Bolts are pre-installed on unit. Leave bolts loose until final adjustment is made.



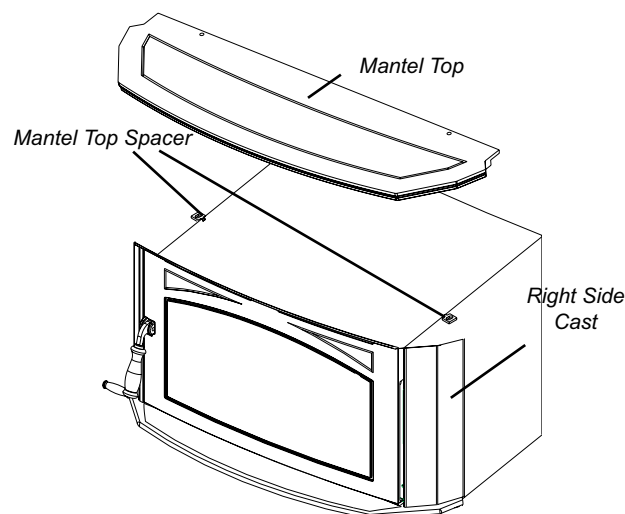
Backside of Unit Shown.

- 2) Secure the Left and Right Side Faceplate to the firebox by aligning the Mounting Holes with the Side Mounting Brackets taking care to align vertically while each side rests on the hearth. Secure using 2 bolts per bracket.



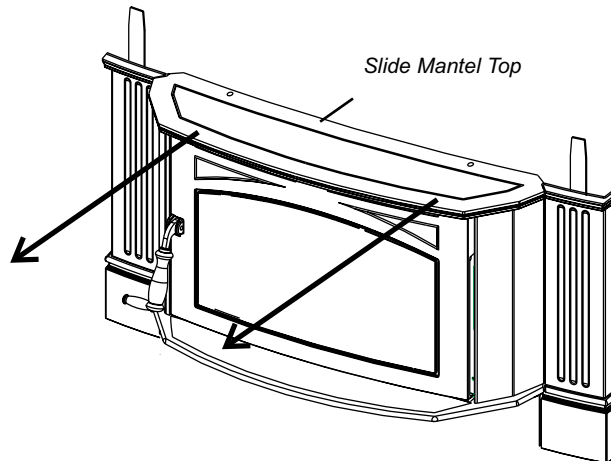
Backside of Unit & Faceplate Shown.

- 3) Place 1/4" x 1" Hex head bolt with 2 washers in Mantel Top Spacer locations shown below.
 4) Place Mantel Top onto the top of the firebox.



With the Mantel Top in place check to make sure there is no gap between the Mantel Top Spacer and the underside cast of the Mantel Top. If there is a gap present you will need to lower that side cast by loosening 2 bolts, see side cast adjustment section for bolt location (check to see if level).

- 5) Slowly slide the Mantel Top forward until it stops.

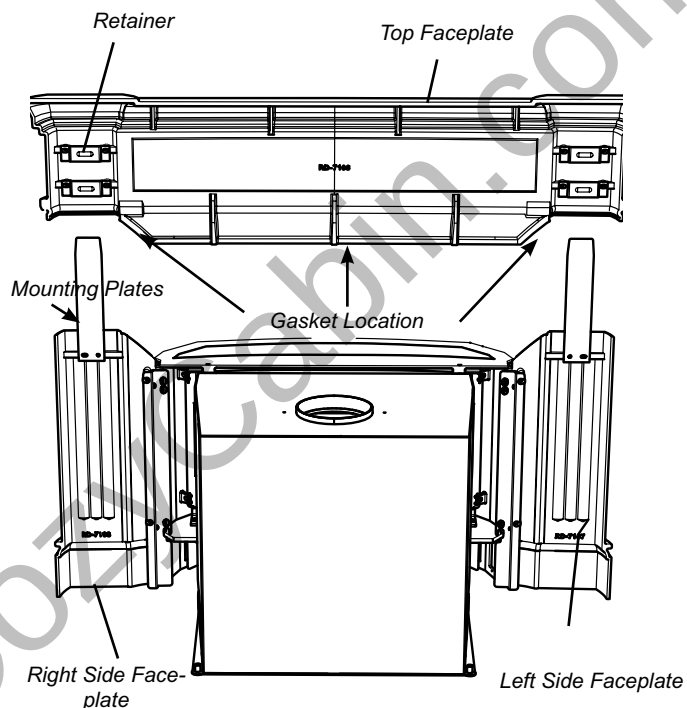


- 6) Place supplied gasket to bottom edge of top faceplate - continue gasket up each side at a 45° angle.

- 7) Mount the Top Faceplate by carefully sliding the Mounting Plates on the Left and Right Side Faceplate through the Retainers in the Top Faceplate.

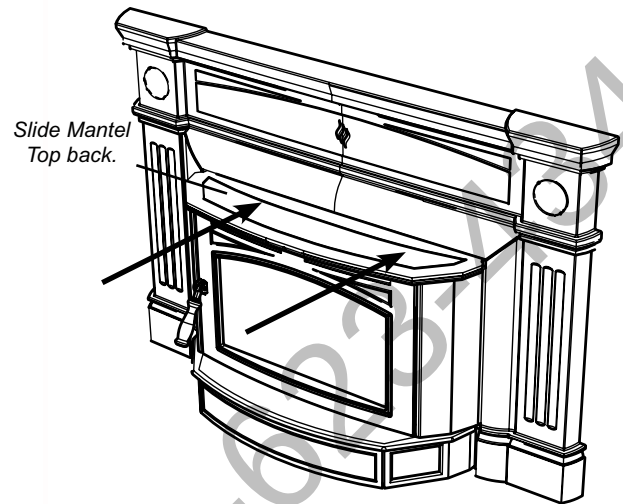
NOTE: Slowly lower the Top Faceplate into position; being careful not to damage the Mantel Top.

NOTE: Installing the top faceplate will require 2 people - it is heavy and awkward to handle.



Backside of Unit & Faceplate Shown.

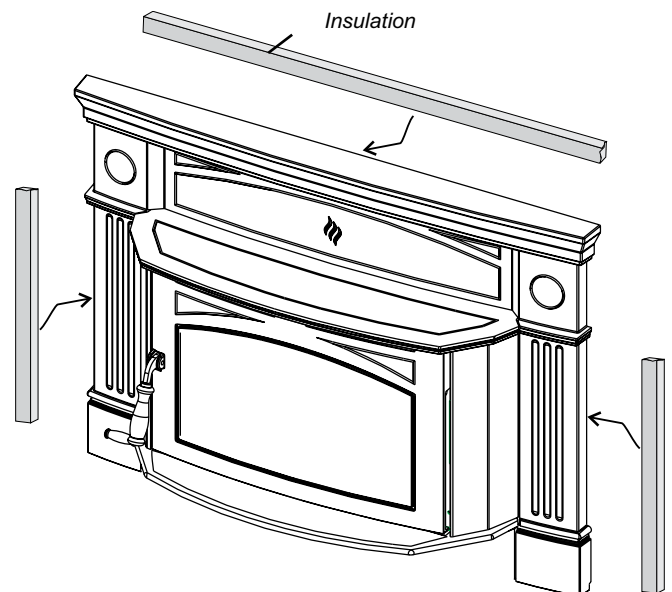
- 8) Carefully slide the Mantel Top back into position.



- 9) Adjust Left Side Faceplate and tighten bolts. Repeat step for Right Side Faceplate.

10) Location of Insulation:

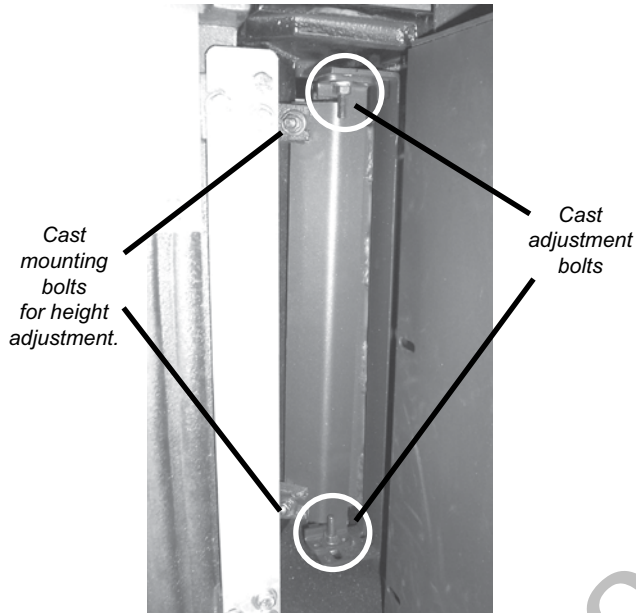
- a) Place 1 piece of Insulation behind the Mantel Top.
b) Cut the second piece of Insulation in half, then install behind both the Left and Right Sides as shown.



- 11) The unit may now carefully be slid into final position. See side cast adjustments if faceplate needs aligning.

SIDE CAST ADJUSTMENTS

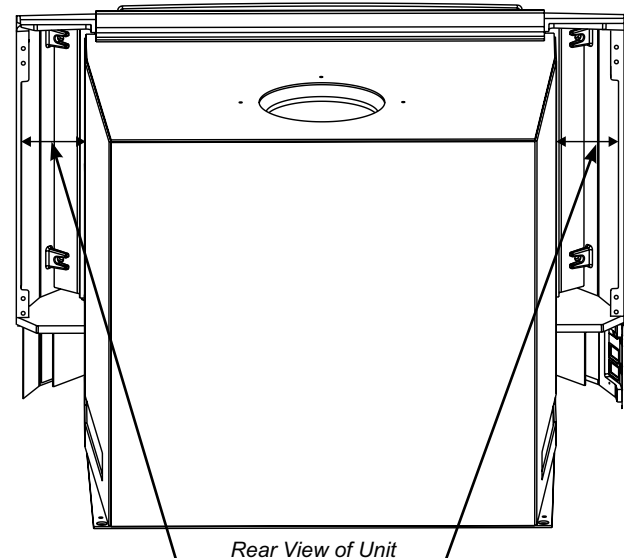
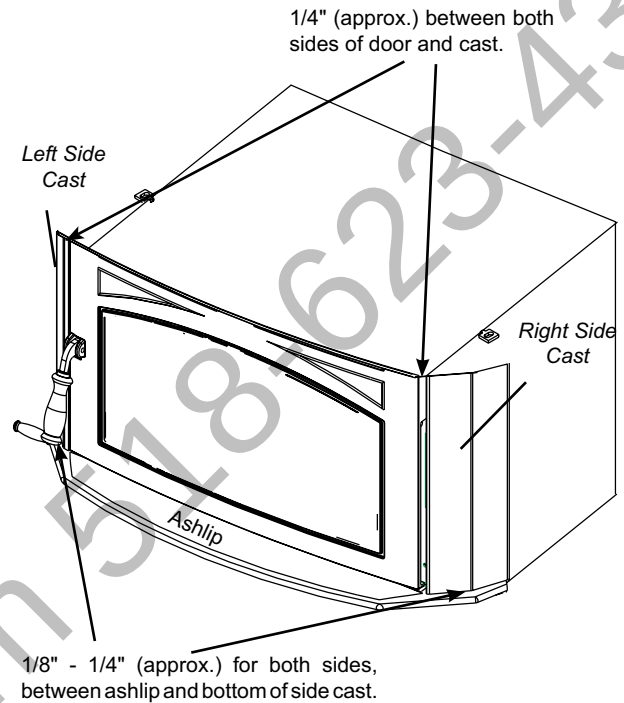
If unable to align side faceplate to unit and top faceplate further adjustments need to be made, **complete one side at a time**. Loosen all bolts on brackets (6 per side). Loosen top and bottom bolts (Shown below). Adjust left or right side cast plates to allow further adjustment on faceplate. Once aligned, hold side surround in place and tighten all bolts. If side cast height needs adjusting, loosen 2 bolts holding cast bracket and adjust up or down.



See Step 1 to identify side casts.
See next section for recommended measurements.

RECOMMENDED MEASUREMENTS FOR SETTING SIDE CASTS

Stop! Read Carefully.
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Use extreme care when handling.



4-1/2" - 4-3/4" both sides rear inside edge to firebox.

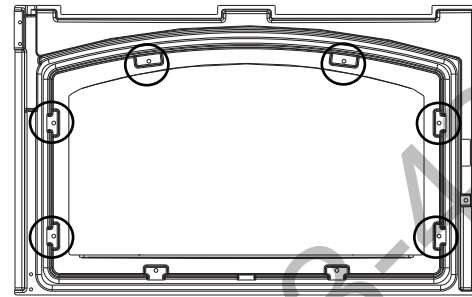
Important: Verify gap between cast and door did not change when rear adjustments have been made. Carefully open door slowly, to ensure that the door does not rub against cast sides.

* These are just recommended measurements.

CAST GRILL INSTALLATION

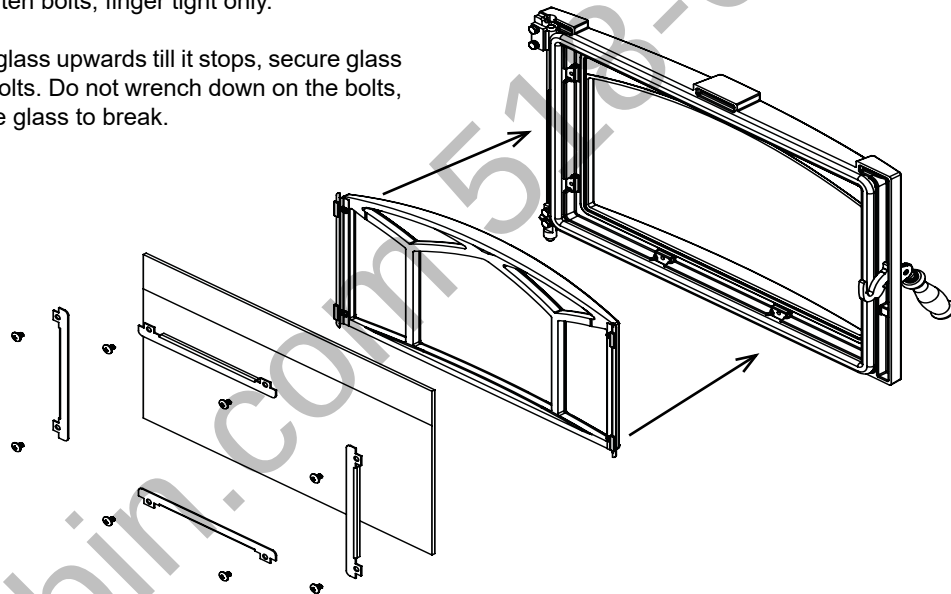
GLASS REMOVAL TO INSTALL OPTIONAL DOOR CAST GRILL

1. To remove the glass, loosen the two 7/16" bottom retainer bolts but do not remove.
2. Remove the sides and top retainer and bolts highlighted in the diagram and carefully remove glass, it will fall towards you at the top.
3. Place the grill in the door, make sure that the glass gasketing on the left and right bracket is facing you.
4. Carefully place the glass (black strip up) into the bottom retainer. Keeping it in place, re-install the sides and top retainer and bolts. Do not tighten bolts, finger tight only.
5. Lift the bottom of the glass upwards till it stops, secure glass retainer using the 8 bolts. Do not wrench down on the bolts, as this may cause the glass to break.



Remove 6 - 7/16" Bolts

Avoid impact on glass doors such as striking or slamming shut.



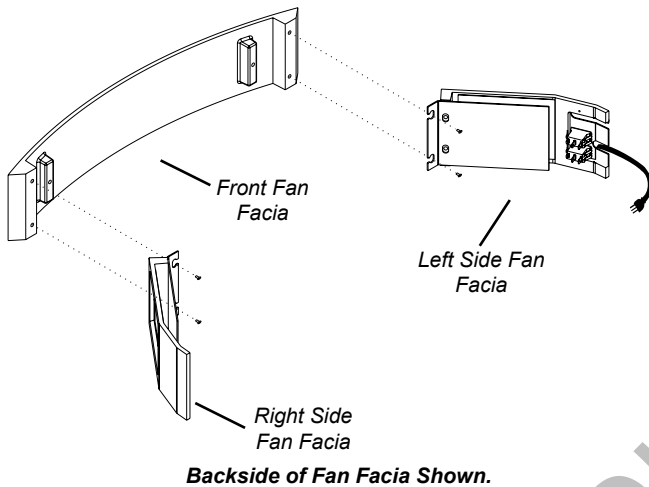
FAN INSTALLATION

Installer: Please record unit serial number here before installing blower.

Serial No. _____

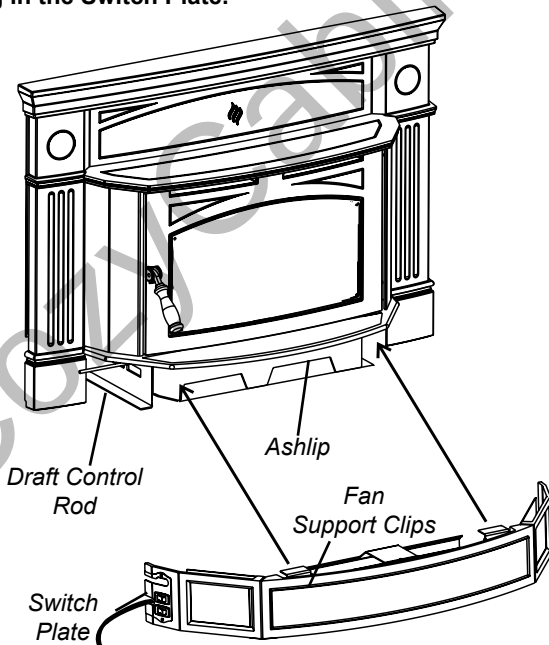
Your fan should only be installed once the unit is in place in order to prevent any damage to the fan.

- 1) Attach the Left and Right Side Fan Facia to the Front Fan Facia by aligning the Side Facia screw slots with the hole locations in the Front Fan Facia and secure using 2 screws per side.



- 2) Once the Fan Facia has been assembled carefully slide the Fan into position by centering the Fan below the Ashlip and align the Fan Support Clips with the Offset Clips under the Ashlip.

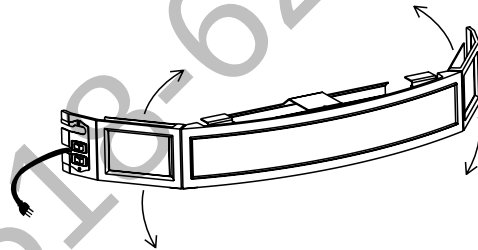
Note: The Draft Control Rod is to fit through the top opening in the Switch Plate.



IMPORTANT

Ensure that the Left and Right Side Fan Facia do not hit the sides of the Faceplate when sliding the Fan into position as the casting may chip.

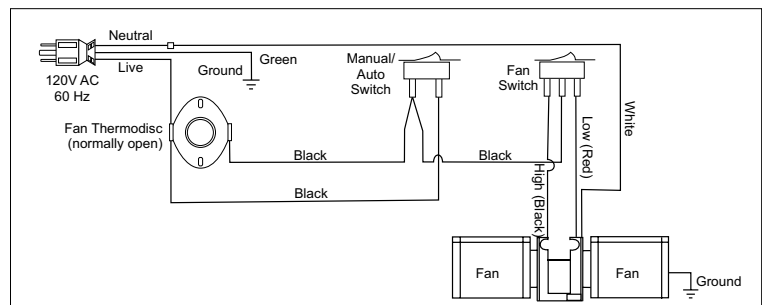
If the spacing between the Side Fan Facia and the Faceplate requires adjustment, the Side Fan Facia's can be slightly pushed in or pulled out to fit accordingly.



- 3) Ensure the power cord and all other wires will not come into contact with any hot stove surfaces.

DO NOT ROUTE POWER CORD UNDER OR IN FRONT OF UNIT.

Do not turn the fan ON until your insert has reached operating temperature or at least 30 minutes after starting fire.



Blower/Fan Wiring Diagram

POWER OUTLET CONVERSION

- 1) Remove the Phillips screw, located on the top of the fan housing, which attaches the fan deflector to the main fan body.



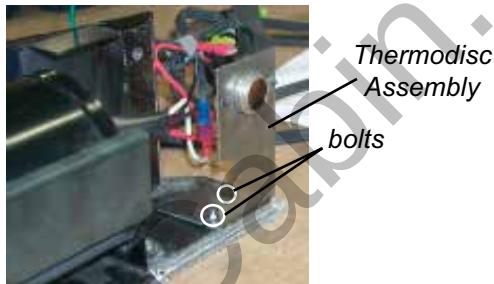
Fan Housing

- 2) Take off the 2 screws from the fan switch plate assembly, and remove it from the left casting face.



Fan Switch Plate Assembly

- 3) Take off the 2 bolts, nuts, and washers from the thermodisc assembly, and remove it from the main fan body. Retain the screws for reattachment on the other side.
- 4) Remove the green ground wire from the left side of



Thermodisc Assembly

bolts

the fan motor, by detaching the phillips screw. Keep the screw to reattach the green ground wire on the other side.



- 5) Raising the fan deflector, pull the wire harness, switch plate, ground wire and thermodisc assembly from the left side and relocate to the right side of the main fan housing. See step 10 for Thermodisc Assembly installation.

Important Note:

The wire harness may be tight between the fan motor and main body but will move over and down to the base with a little flexing of the fan motor. Ensure the wire harness rests on the base when pulled over.

- 6) Remove the 2x 7/16" bolts from the right casting. Discard the existing casting plate and attach the new casting plate with the switch plate assembly.
- 7) Remove the top black screw from the leg on the right side of the fan motor, and attach the screw to the leg on the left side.



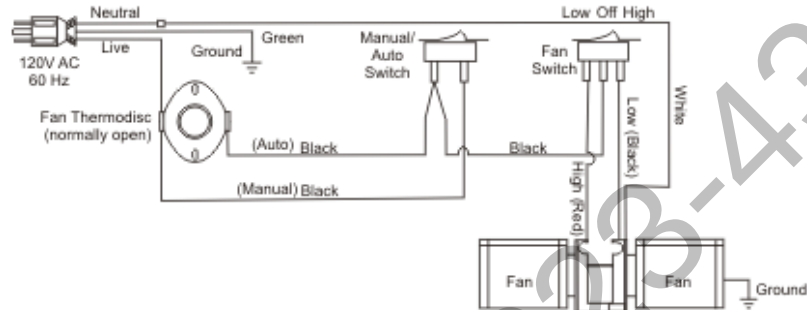
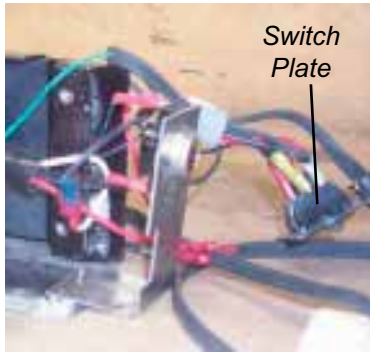
Existing Casting Plate



Right Side Leg

- 8) Attach the green ground wire with the #8 x 3/8" Pan Head Phillips steel self tapping screw, previously removed from the left side.

- 9) Remove the wires **one at a time** from the existing switch plate, and attach each wire to the new switch plate, each wire in the same position as it was on the old switch plate (see wiring diagram). Discard the old switch plate.



- 10) Attach the thermodisc assembly to the mounting holes located on the right side of the base of the main fan body using the existing hardware - 2 bolts, nuts and washers.

Important Note:

On older fan units these holes may require drilling. Use template provided to drill holes. Place template by aligning to the right corner of the thermodisc assembly base. See Diagram 1.



Thermodisc Assembly

- 11) Attach the new cover plate to the left side casting using 2x #6 32x3/8" Pan Head Phillips black screws.



Left Cover Plate

- 12) Attach the fan deflector to the main fan body by replacing the Phillips screw on the top of the fan housing.

Template (If required)

Location of New Thermdisc Holes

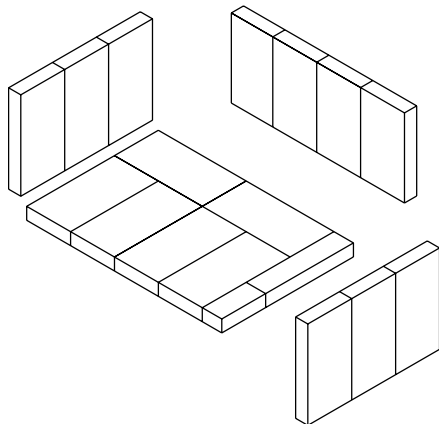
Thermodisc Assembly Base

Location of Old Thermdisc Holes

Diagram 1

FIREBRICK ASSEMBLY

Firebrick is included to extend the life of your insert and radiate heat more evenly. Check to see that all firebricks are in their correct positions and have not become misaligned during shipping.



FLUE BAFFLE & SECONDARY AIR TUBE INSTALLATION

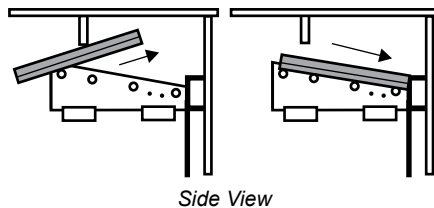
The flue baffle system located in the upper area of the firebox is removable to make cleaning your chimney system easier. The baffles must be installed prior to your first fire. **Smoke spillage and draft problems may occur if the baffles are improperly positioned.** Check the position of the baffles on a regular basis as they can be dislodged if too much fuel is forced into the firebox.

The unit arrives with the 2 baffle plates on the floor of the firebox.

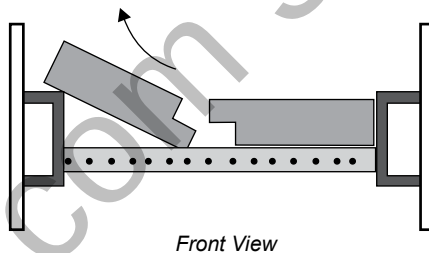
- 1) If all 4 air tubes are installed continue on to Step 2), if not, follow the instructions below. Install the air tube into the holes in the side channels. The notch goes on the right hand side with the air holes facing toward the door. Slide the tube into the left

hand side, as far as possible and then bring it back into the hole on the right hand side. Use a pair of vise grips or pliers and tap it into place with a hammer. A tighter fit will ensure the tube will not move when the unit is burning. Though there are four air tubes in the medium units.

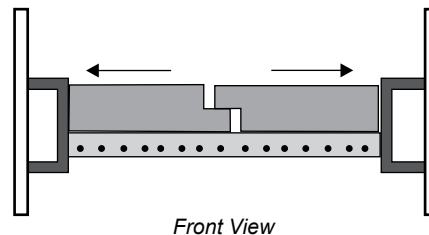
- 2) Slide the left baffle over the air tubes from the front and then push it to the back.



- 3) Tilt the left baffle up on top of the side channel and it will leave enough room to position the right baffle in the same manner as Step 1) above. Then reposition the left baffle flat on the air tubes.

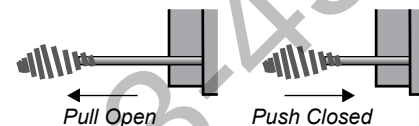


- 4) Important: push both baffles so they are tight against the side walls.



DRAFT CONTROL

Before establishing your first fire, it is important that you fully understand the operation of your draft control. The draft rod is on the left side of the Inserts and it controls the intensity of the fire by increasing or decreasing the amount of air allowed into the firebox. To increase your draft - pull open, and to decrease - push closed.



As well as a primary and glass wash air system, the unit has a full secondary draft system that allows air to the induction ports at the top of the firebox, just below the flue baffle.

WARNING: To build a fire in ignorance or to disregard the information contained in this section can cause serious permanent damage to the unit and void your warranty.

SEASONED WOOD

Whether you burn wood in a fireplace, stove or insert, good quality firewood is the key to convenience, efficiency and safety. Wet wood and pieces that are not the right size and shape for your wood burner can be frustrating, burn inefficiently and deposit creosote that can fuel a dangerous chimney fire. Good planning, seasoning and storage of the firewood supply are essential to successful wood burning.

- Stack the wood in separate rows in an open location where the summer sun can warm it and breezes can carry away the moisture. Do not stack unseasoned wood tightly in an unvented storage area.
- Do not allow firewood to lie on the ground for more than a couple of days before stacking. Mould and rot can set in quickly.
- Stack the wood up off the ground on poles, lumber rails or pallets.
- The top of the pile can be covered to keep off rain, but do not cover the sides.

Softer woods like pine, spruce and poplar/aspen that is cut, split and stacked properly in the early spring maybe be ready for burning in the fall. Extremely hard woods like oak and maple, and large pieces of firewood, may take a minimum of a full year to dry enough. Drying may also take longer in damp climates

There are a few ways to tell if wood is dry enough to burn efficiently. Use as many indicators as possible to judge the dryness of the firewood your are considering. Here are ways to judge firewood moisture.

- Using a moisture meter, select the species of fuel and then penetrate the pins into a split piece. Ideal moisture and seasoned firewood should be less than 20% moisture content.
- Checks or cracks in the end grain can be an indication of dryness, but may not be a reliable indicator. Some wet wood has checks and some dry wood has no checks.
- The wood tends to darken from white or cream colour to grey or yellow as it dries.
- Two dry pieces banged together sound hollow; wet pieces sound solid and dull.
- Dry wood weighs much less than wet wood.
- Split a piece of wood. If the exposed surface feels damp, the wood is too wet to burn.

SAFETY GUIDELINES

- 1) Never use gasoline, gasoline type lantern fuels, kerosene, charcoal lighter fuel, or similar liquids to start or 'freshen up' a fire in your heater. Keep all such liquids well away from the heater while it is in use.
- 2) Keep the door closed during operation and maintain all seals in good condition.
- 3) Do not burn large quantities of paper in your insert.
- 4) If you have smoke detectors, prevent smoke spillage as this may set off a false alarm.
- 5) **Do not overfire your insert.** Attempts to achieve heat output rates that exceed heater design specifications can result in permanent damage to the heater. If the insert begins to glow, you are overfiring. Stop adding fuel and close the draft control. Overfiring can cause extensive damage to your stove including warpage and premature steel corrosion. Overfiring will void your warranty.
- 6) Do not permit creosote or soot buildup in the chimney system. Check and clean chimney at regular intervals.
- 7) Your Hampton Insert can be very hot. You may be seriously burned if you touch the insert while it is operating. Warn children of the burn hazard.
- 8) The insert consumes air while operating, provide adequate ventilation with an air duct or open a window while the insert is in use.
- 9) Do not use grates, irons or other methods for supporting fuel. Burn directly on the bricks.
- 10) Open the draft control fully for 10 to 15 seconds prior to slowly opening the door when refuelling the fire.
- 11) Do not connect your unit to any air distribution duct.
- 12) Your insert should burn dry, standard firewood only. The use of "mill ends" is discouraged as this fuel can easily overheat your insert. Evidence of excessive overheating will void your warranty. As well, a large portion of sawmill waste is chemically treated lumber, which is illegal to burn in many areas. Chemically treated fire logs also must not be burned in your insert.
- 13) Do not store any fuel closer than 2 feet from your unit.
- 14) Do not burn salt drift wood as it will corrode your unit and void the warranty.
- 15) Do not operate the unit if the glass is broken or missing. Do not operate the unit if the gasketing is worn out and not sealing the door or the glass.

It is very important to carefully maintain your insert, including burning seasoned wood and maintaining a clean stove and chimney system. Have the chimney cleaned before the burning season and as necessary during the season, as creosote deposits may build up rapidly. Moving parts of your insert require no lubrication.

FIRST FIRE

When your installation is completed and inspected, you are ready for your first fire.

- 1) Open draft control fully.
- 2) Open firebox door and build a small fire using paper and dry kindling on the firebrick hearth, wait a few minutes for a good updraft in the flue to establish the fire. Leaving the door slightly open will help your fire start more rapidly.

CAUTION: Never leave unit unattended if door is left open. This procedure is for fire start-up only, as unit may over-heat if door is left open for too long.

- 3) With the draft still in the fully open position, add two or three seasoned logs to your fire. Form a trench in the ash bed to allow air to reach the rear of the firebox prior to closing the door.
- 4) After about 15 to 20 minutes, when your wood has begun to burn strongly, adjust your draft control down to keep the fire at a moderate level.

WARNING: Never build a roaring fire in a cold stove. Always warm your stove up slowly!

- 5) Once a bed of coals has been established, you may adjust the draft control to a low setting to operate the unit in its most efficient mode.
- 6) During the first couple of hours, keep the combustion rate at a moderate level and avoid a large fire until the paint is cured. Only then can you operate the insert at its maximum setting, and only after the metal has been warmed.
- 7) For the first few hours, the insert will give off an odor from the paint. This is to be expected as the high temperature paint becomes seasoned. Windows and/or doors should be left open to provide adequate ventilation while this temporary condition exists. Burning the insert at a very high temperature the first few times may damage the paint. Burn fires at a moderate level the first few days.

- 8) Do not place anything on the insert top during the curing process. This may result in damage to your paint finish.
- 9) During the first few hours it may be more difficult to start the fire. As you dry out your fire brick and your masonry flue (if applicable), your draft will increase.

- 10) For those units installed at higher elevations or into sub-standard masonry fireplaces, drafting problems may occur. Consult an experienced dealer or mason on methods of increasing your draft.

- 11) Some cracking and popping noises may be experienced during the heating up process. These noises will be minimal when your unit reaches temperature.

- 12) Before opening your door to reload, open draft fully for approximately 10 to 15 seconds until fire has been re-established. This will minimize any smoking.

- 13) All fuel burning appliances consume oxygen during operation. It is important that you supply a source of fresh air to your unit while burning. A slightly opened window is sufficient for this purpose.

CAUTION: If the body of your unit starts to glow you are overfiring. Stop loading fuel immediately and close the draft control until the glow has completely subsided.

- 14) Green or wet wood is not recommended for your unit. If you must add wet or green fuel, open the draft control fully until all moisture has been dispersed by the intense fire. Once all moisture has been removed, the draft control may be adjusted to maintain the fire.

- 15) If you have been burning your insert on a low draft, use caution when opening the door. After opening the damper, open the door a crack, and allow the fire to adjust before fully opening the door.

- 16) The controls of your unit should not be altered to increase firing for any reason.



How to Light & Maintain a Wood Stove Fire

CREOSOTE

When wood is burned slowly, it produces tar and other organic vapors, which form creosote when combined with moisture. The creosote vapors condense in the relatively cool chimney flue of a slow-burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote can make an extremely hot fire.

Removal for Cleaning

Removal of your insert for cleaning purposes is usually not required if a proper installation has been done. In the event that removal is required, be sure not to damage any parts needed for re-installation. In most cases removal and replacement of the baffle system should allow full access for cleaning.

WARNING: Things to remember in case of chimney fire:

- 1) Close draft control
- 2) Call the Fire Department

Ways to Prevent and Keep Unit Free of Creosote

- 1) Burn insert with draft control wide open for about 45 minutes every morning during burning season. This helps to prevent creosote deposits within the heating system.
- 2) Burn insert with draft control wide open for about 10 - 15 minutes every time you add fresh wood. This allows the wood to achieve the charcoal stage faster and burns up any wood vapors which might otherwise be deposited within the system.
- 3) **Only burn seasoned wood!** Do not burn wet or green wood. Seasoned wood that has been dried at least one year must be used.
- 4) A small hot fire is preferable to a large smouldering one that can deposit creosote within the system.
- 5) Check the chimney at least twice a month during the burning season for creosote build-up.
- 6) **Have chimney system and unit cleaned by competent chimney sweeps twice a year during the first year of use and at least once a year thereafter or when a significant layer of creosote has accumulated (3mm / 1/8" or more) it should be removed to reduce the risk of a chimney fire.**

WOOD STORAGE

Store wood under cover, such as in a shed, or covered with a tarp, plastic, tar paper, sheets of scrap plywood etc., as uncovered wood can absorb water from rain or snow, delaying the seasoning process.

ASH DISPOSAL

During constant use, ashes should be removed every few days. Please take care to prevent the build-up of ash around the start-up air housing located inside the firebox, under the loading door lip.

DO NOT ALLOW ASHES TO BUILD UP TO THE LOADING DOORS.

Only remove ashes when the fire has died down. Even then, expect to find a few hot embers. Always leave 1 to 2 inches of ash in the bottom of the firebox. This helps in easier starting and a more uniform burn of your fire.

Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a noncombustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have thoroughly cooled. Other waste should not be placed in the ash container.

FAN OPERATION

The fan is to be operated only with the draft control rod **pulled out at least 1/2" from the fully closed position**. The fan is not to be operated when the draft control rod is in the closed position (pushed in). The fully closed position is the low burn setting.

The fan unit must not be turned on until a fire has been burning for at least 30 minutes and the unit is hot enough. As well, after each fuel loading the fan must be shut off until 30 minutes has elapsed.

To operate fan automatically, push switch on side of fan housing to "Auto" and second switch to either "High" or "Low" for fan speed. The automatic temperature sensor will engage the blower when the unit is at temperature and will shut off the blower once the fire has gone out and the unit has cooled to below a useful heat output range.

To manually operate the fan system, push the first switch to "Man" and second switch to either "high" or "Low". This will bypass the sensing device and allow full control of the fan. Switching from "Auto" to "Manual" or "High" to "Low" may be done at any time.

Important:

The blower to this appliance must be turned off anytime the fuel door is opened. Prior to turning the blower back on, ensure there are no embers near the blower which may have fallen onto the hearth when the fuel door was opened. Once the fuel door is closed, the blower may be turned back on.

DOOR GASKET

If the door gasket requires replacement, 7/8" diameter material must be used. A proper high temperature gasket adhesive is required. A gasket repair kit, Part # 846-570 is available from your local Hampton dealer.

GLASS CLEANING

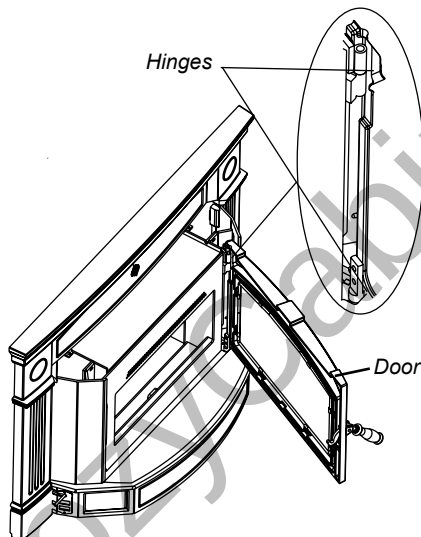
Only clean your glass window when it is cool. Your local retailer can supply you with special glass cleaner if plain water and a soft cloth does not remove all deposits.

DOOR REMOVAL

When handling enamel parts, please handle with care as they can be damaged.

- 1) Remove the Top Faceplate by lifting straight up from the sides.
- 2) Lift off Mantel Top.
- 3) Open the Door and lift up off its hinges.

Please be careful when removing the Door and not to drop onto the Ashlip, it may chip.

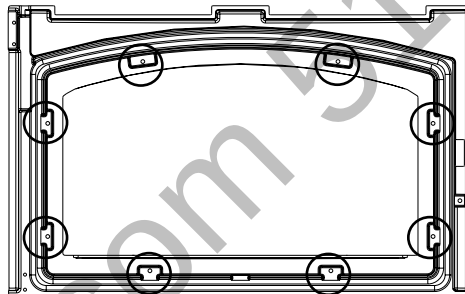


DOOR INSTALLATION NOTE

After re-installing the door, carefully swing open and check the clearance to the Right Hand Cast Side. If tight or rubbing, loosen the 7/16 nuts and adjust the clearance and then re-tighten.

GLASS REPLACEMENT

- 1) Open door.
- 2) To replace the glass remove the 8 screws highlighted in the diagram below.
- 3) Lift off the 4 glass retainers and carefully remove glass.
- 4) Place new glass in the door, make sure that the glass gasketing will properly seal your unit.
- 5) Position the glass retainer back on. Ensure that it rests on the gasket and not the glass.
- 6) Secure glass retainer using the 8 screws. Do not wrench down on the glass as this may cause the glass to break.

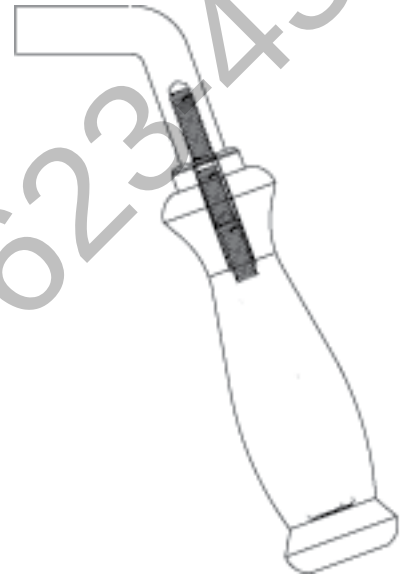


Remove 8 screws.

Avoid impact on glass doors such as striking or slamming shut.

HANDLE REPLACEMENT

- 1) Remove handle by unscrewing it from the latch.
- 2) Fit new door handle over latch and screw it in to place.

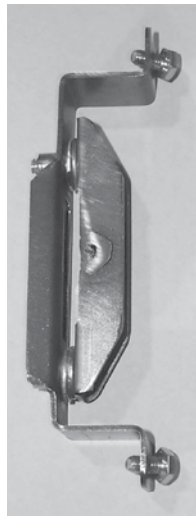
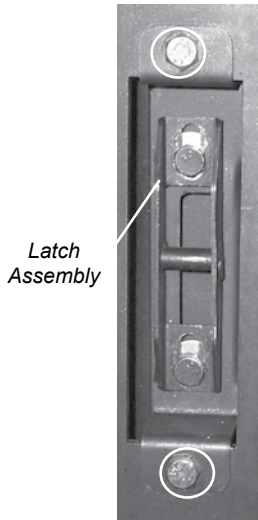


Cleaning & Maintaining Your Wood Stove

LATCH ADJUSTMENT

The door latch may require adjustment as the door gasket material compresses after a few fires. Removal of spacers will allow the latch to be moved closer to the door frame, causing a tighter seal.

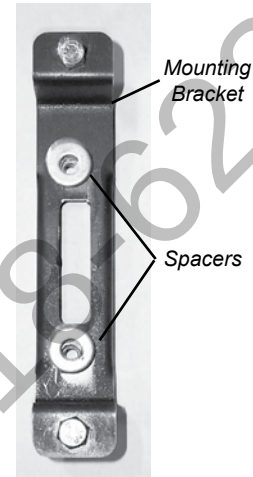
- 1) Remove the Latch Assembly from the unit by undoing the outer 2 bolts.



Latch Assembly removed from unit.

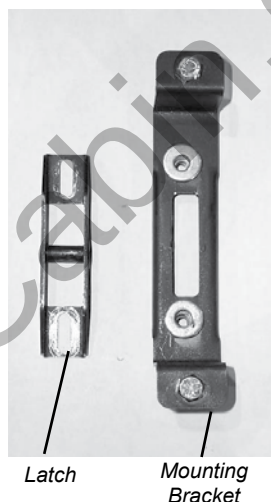
- 3) Remove necessary amount of spacers sitting on the Mounting Bracket.

Ensure an equal amount of spacers are removed from both top and bottom.



- 2) Remove the Latch from the Mounting Bracket by undoing the inner 2 bolts.

- 4) Re-secure Latch to Mounting Bracket using 2 bolts.



Latch Assembly re-assembled with spacers removed.

- 5) Re-secure the Latch Assembly to the unit using 2 bolts.



Annual Maintenance	
Completely clean out entire unit	Annually
Inspect air tubes, baffles and bricks	Replace any damaged parts.
Adjust door catch / latch	If unable to obtain a tight seal on the door - replace door gasket seal. Readjust latch after new gasket installed.
Inspect condition and seal of: Glass Gasket Door Gasket	Perform paper test - replace gasket if required
Paper Test	Test the seal on the loading door with a paper bill. Place a paper bill in the gasketed area of the door on a cold stove—close the door. Try to remove the paper by pulling. The paper should not pull out easily, if it does, try adjusting the door latch, if that doesn't solve the problem replace the door gasket.
Check and lubricate door hinge + latch	Use only high temperature anti seize lube. (ie. never seize)
Check glass for cracks	Replace if required.
Clean blower motor	Disconnect power supply. Remove and clean blower. *DO NOT LUBRICATE*
Inspect and clean chimney	Annual professional chimney cleaning recommended.

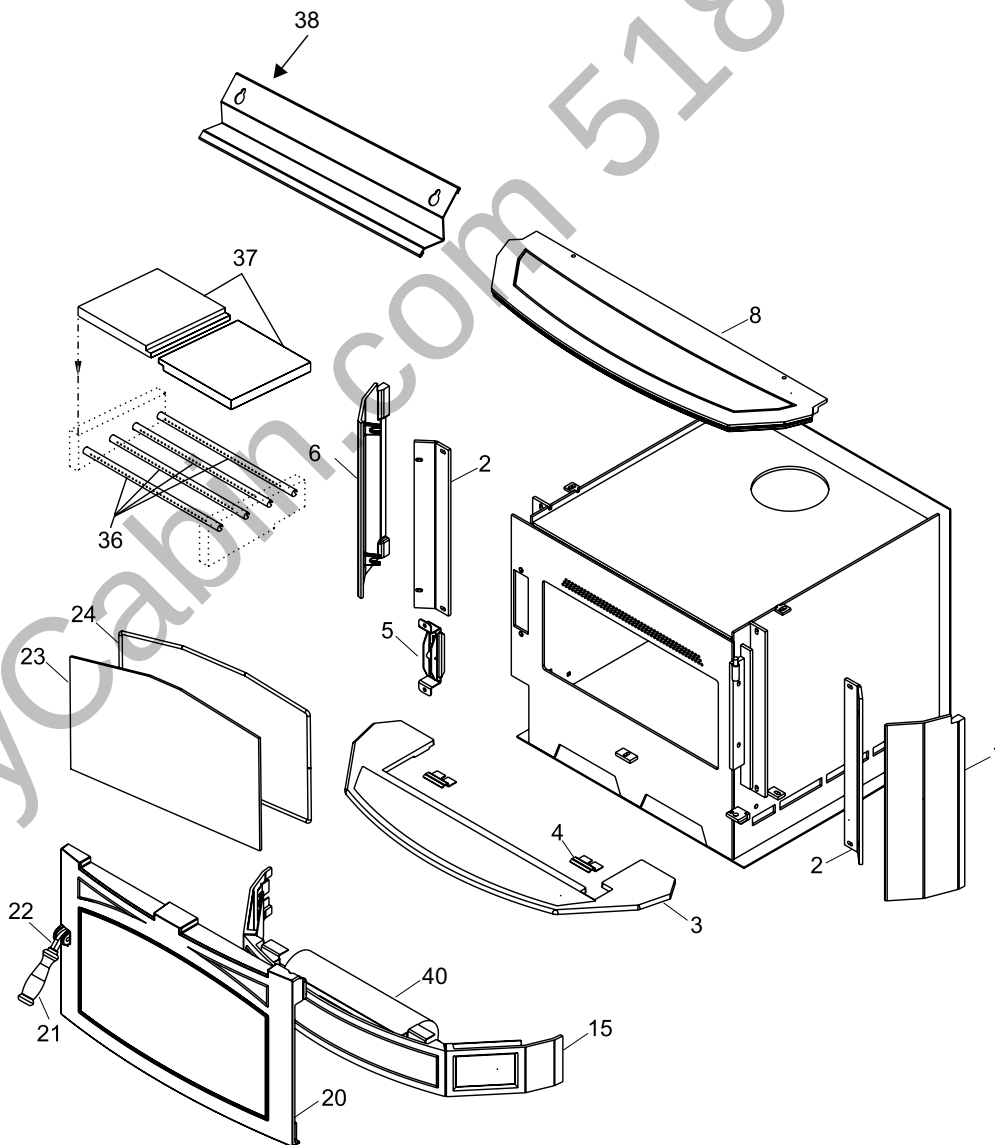


Cleaning & Maintaining Your Wood Stove

MAIN ASSEMBLY

Part #	Description			Not Shown in the drawing:
1) 942-681* 936-238	Right Side Cast Side Cast Gasket	22) 300-551	Door Latch	300-981* Cast Grill
2) 300-021	Flange Adaptor	23) 940-370/P 846-570	Door Glass Door Gasket Kit	948-137 Small Spring Handle Nickel
3) 942-691*	Ashlip	24) 936-238	Glass Retainer Glass Gasket (sold per ft.)	910-142 Fan Thermodisc
4) 300-006	Fan Clip	36) 033-953	Air Tube 3/4" (Qty:4)	910-138 2 Way Switch
6) 942-671* 936-238	Left Side Cast Side Cast Gasket	37) 020-957	Baffle (2/set)	910-140 3 Way Switch
8) 942-661*	Mantel Top	38) 820-482	Smoke Deflector	948-220 Hampton Logo Plate
15) 300-911*	Fan Assembly	40) 910-157/P	Fan Motor Only	910-678 120 Volt Power Cord
20) 300-571*	Door Assembly			300-513 Upper Door Hinge Assembly
21) 948-179 948-178	Wooden Handle Black Wooden Handle Dark Brown			948-155 Bottom Door Hinge Pin

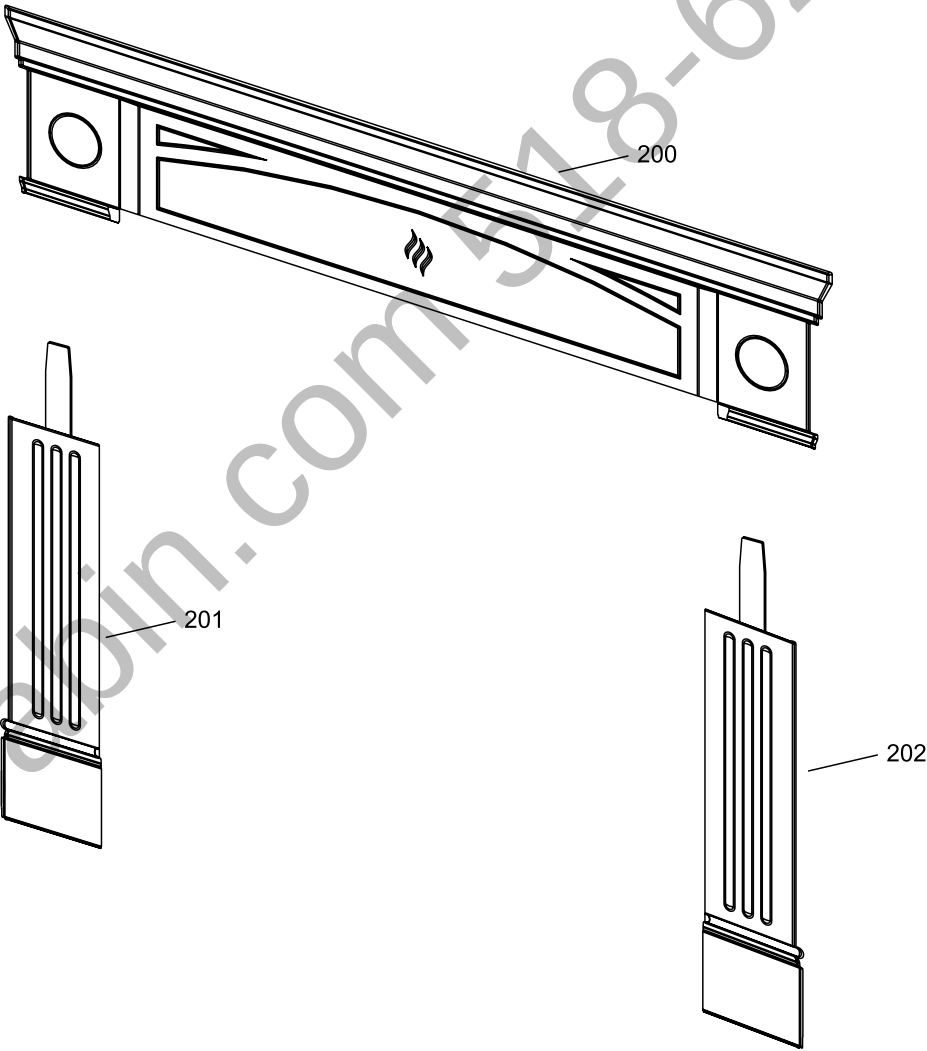
* Last digit of part number represents color:
1 = Metallic Black, 5 = Timberline Brown,



STANDARD CAST FACEPLATE

Part #	Description
300-921	Cast Faceplate - Metallic Black
300-925	Cast Faceplate - Timberline Brown
200)*	Top Faceplate
201)*	Left Side Faceplate
202)*	Right Side Faceplate

* Not available as a replacement part.



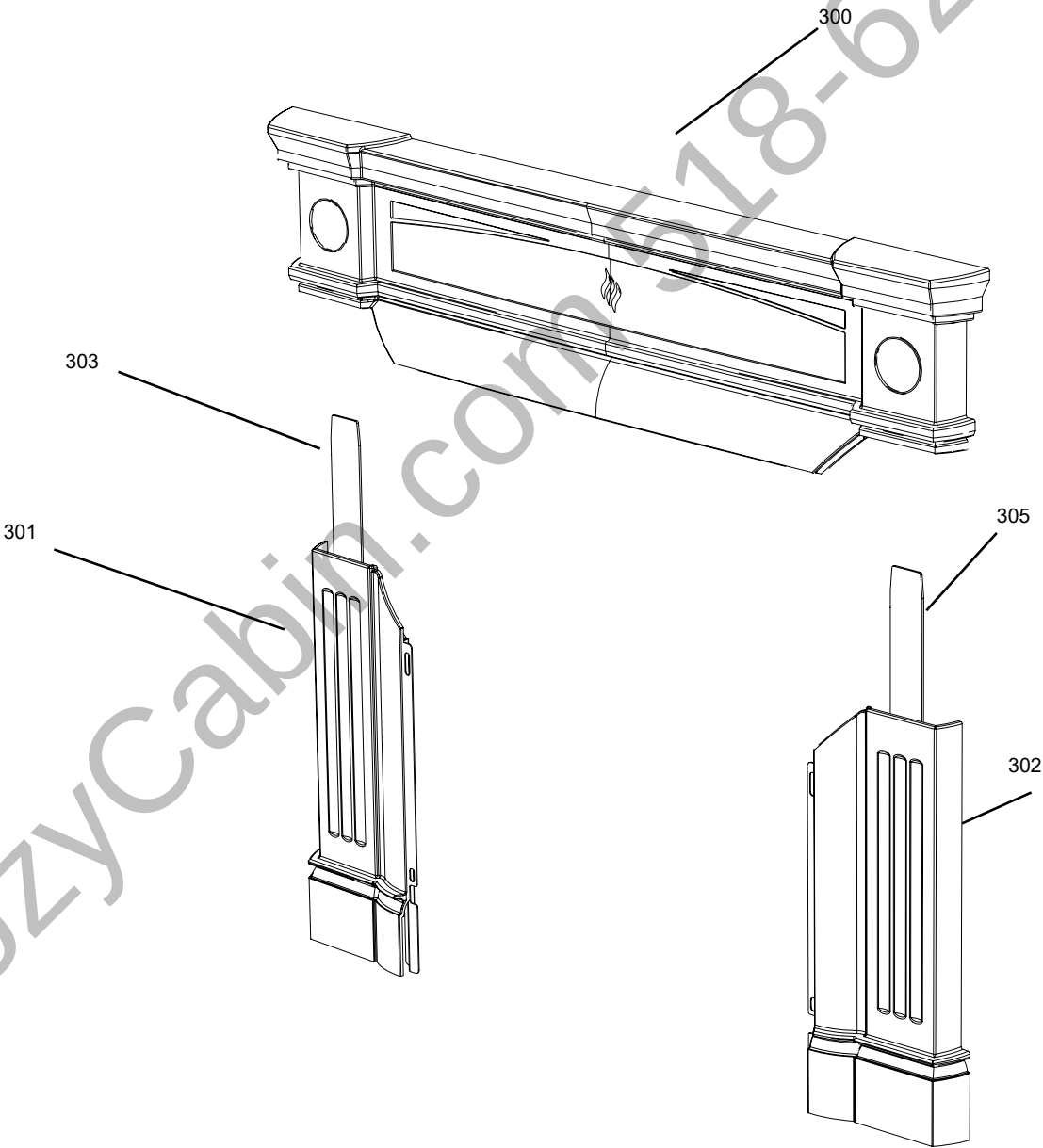
OVERSIZE CAST FACEPLATE

Part #	Description
300-971	Oversize Cast Faceplate - Metallic Black
300-975	Cast Faceplate - Timberline Brown
300) *	Top Faceplate
301) *	Left Side Faceplate
302) *	Right Side Faceplate
303) 300-060	Mounting Plate LH
305) 300-061	Mounting Plate RH

Not Shown in the Drawing

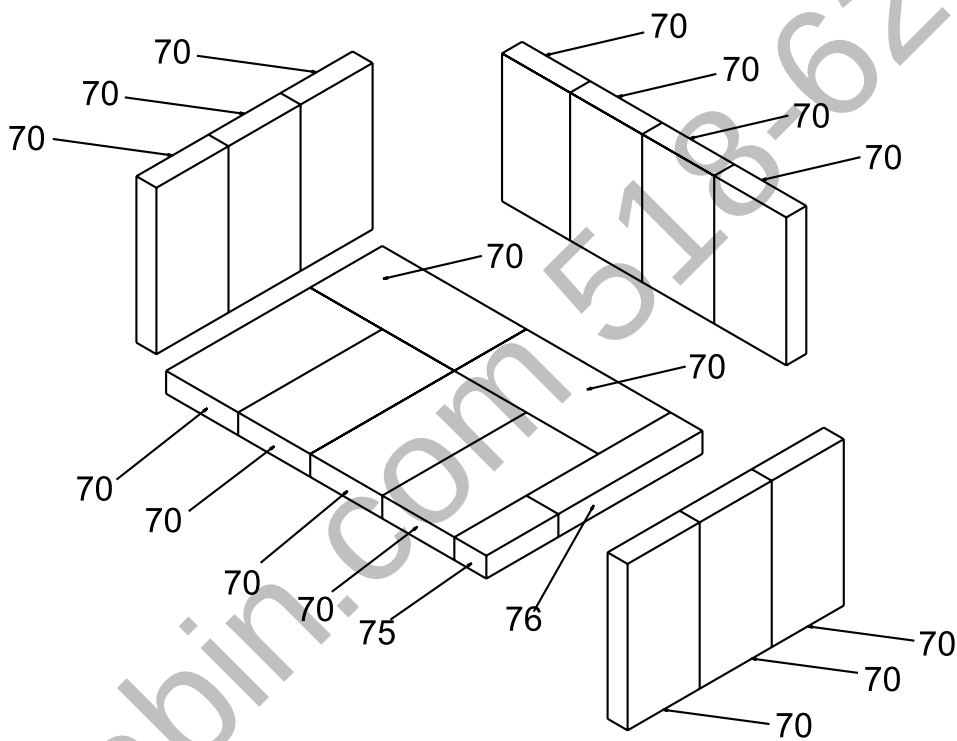
300-005 Top Retainer

* Not available as a replacement part.



BRICK PANELS - HI300

Part #	Description
180-960	Firebrick - Complete Set
70) 902-111	Brick Regular Full Size: 1-1/4" x 4-1/2" x 9"
75) *	Brick Partial: 1-1/4 x 4-1/2" x 2"
76) *	Brick Partial: 1-1/4" x 2" x 9"



CozyCabin.com 518-623-4349

Limited Lifetime Warranty

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as "FPI") extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

Wood Products	Component Coverage					Labor Coverage
	Limited Lifetime	5 years	2 years	1 year	Warranty	(Years)
Welded Firebox Steel	✓					5
All Stainless Steel Components, Smoke Deflectors, Heat Shields etc.	✓					3
Air Tubes	✓					3
Airmate	✓					3
Door handle and latch assembly, all hardware	✓					3
Glass Thermal Breakage Only	✓					3
Steel Faceplates, Accessory Housings	✓					3
All Plating	✓					3
Ash Drawer, Heatshields, Pedestal	✓					
All Baffles, Steel, Ceramic, Vermiculite C-Baffles	✓					
All castings, firebox, surrounds, doors, panels etc.		✓				3
All Electrical, Blower, wiring, switches etc.			✓			2
Glass - Crazing				✓		1
Catalyst Combustor					*10 Years Prorated	
Venting/Chimney				✓		1
Screens				✓		1

*See specific warranty details in regards to the catalyst combustor in this manual.

Conditions:

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI's option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.

At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Replacement units are limited to one per warranty term. Airtube and baffle replacements are limited to one replacement per term.

Unit must be installed according to all manufacturers' instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts.

Exclusions:

This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), firebrick (rear, sides or bottom), door or glass gasketing, or any other additional factory fitted gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels (such as unseasoned cordwood, mill-ends, construction lumber or debris, off-cuts, treated or painted lumber, metal or foil, plastics, garbage, solvents, cardboard, coal or coal products, oil based products, waxed cartons, compressed pre-manufactured logs, kiln dried wood), lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.

Limitations of Liability:

The original purchaser's exclusive remedy under this warranty, and FPI's sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

How to Obtain Warranty Service:

Customers should contact the authorized selling dealer to obtain all warranty and service. In the event the authorized selling dealer is unable to provide warranty / service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service, by an alternative dealer.

Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at <http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx> within ninety (90) days of purchase.



Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in **CANADA or the UNITED STATES:**

<http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx>

For purchases made in **AUSTRALIA:**

<http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx>

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

Warranty Registration Form (or Register online immediately at the above Web Site):

Warranty Details	
Serial Number (required):	
Purchase Date (required) (mm/dd/yyyy):	
Product Details	
Product Model (required):	
Dealer Details	
Dealer Name (required):	
Dealer Address:	
Dealer Phone #:	
Installer:	
Date Installed (mm/dd/yyyy):	
Your Contact Details (required)	
Name:	
Address:	
Phone:	
Email:	

For purchases made in **CANADA:**

**FPI Fireplace Products
International Ltd.**
6988 Venture St.
Delta, British Columbia
Canada, V4G 1H4

Phone: 604-946-5155
Fax: 604-946-4349

For purchases made in the **UNITED STATES:**

Fireplace Products U.S., Inc.
PO Box 2189 PMB 125
Blaine, WA
United States, 98231

Phone: 604-946-5155
Fax: 604-946-4349

For purchases made in **AUSTRALIA:**

**Fireplace Products Australia Pty
Ltd**
1- 3 Conquest Way
Hallam, VIC
Australia, 3803

Phone: +61 3 9799 7277
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.

CozyCabin.com 518-623-4349

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Installer: Please complete the following information

Dealer Name & Address: _____

Installer: _____

Phone #: _____

Date Installed: _____

Serial No.: _____