

DuraPlus® Frequently Asked Questions

How much pipe will a support box hold?

The square, flat & round ceiling support boxes will hold up to 35' of pipe. If a chimney is installed higher than 35', an additional Wall Strap or supporting Elbow Strap must be placed every 8'.

How much pipe will a Tee Support hold?

The tee support bracket will hold up to 35' of pipe. If a chimney is installed higher than 35', an additional Wall Strap or a supporting Elbow Strap must be placed every 8'.

Do I have to frame around the Support Box?

Yes. All 4 sides need to be framed.

Can I extend the height of a DuraPlus Support Box?

Yes. M&G DuraVent offers various support box heights to fit most every installation. Should one wish to extend a support box beyond these dimensions, M&G DuraVent offers a "Close Clearance Shield". Always follow the appropriate installation instruction for full details.

When do I have to use an Attic Insulation Shield?

The attic insulation shield is required at the point where the Chimney Pipe passes through an attic space. An attic shield is not required if an enclosure surrounds pipe from the floor of attic to the sloped ceiling level.

Do I need to use a Wall Thimble when going through a concrete wall?

Yes, DuraPlus requires a wall thimble whenever passing through a wall.

What is the longest piece of pipe that I can use through a Wall Thimble?

The maximum length of pipe recommended for a through the wall installation is 2'.

What size hole is needed in the wall for a wall thimble?

A 14 1/2" Diameter Hole on the inside & outside walls.

What do I do when coming to an overhang or eave above?

There are 3 options to choose from: a) Penetrate the overhang; b) Box out the overhang; c) Offset the pipe with 30 or 15 degree elbows.

How many Elbow Straps do I need for an offset?

If the total length of chimney sections between the (2) elbows is greater than 3'; install a second elbow strap around the center of the chimney section.

Can I add more than one elbow together to make an angle greater than 30°?

Not for installations in the US. In the US, the greatest angle of offset for a chimney is 30 degrees.

Do I need to screw the joints on sections of pipe between elbows?

No. However, you can use sheet metal screws if desired. Make sure you don't penetrate the inner liner.

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How many offsets can I have in DuraPlus pipe?

DuraPlus can have 2 offsets. A total of 4 elbows

Can I offset directly on top of a Support Box?

No. You must use a piece of pipe to raise the start of the elbows above the support box. At that point, you can then start your offset.

What is the maximum offset?

Two 2' lengths of pipe between the elbows.

What adapter should I use to connect to a Zero Clearance fireplace?

A base plate.

Can I use DuraPlus with DuraLiner?

Yes. The use of DuraPlus at the Transition Anchor Plate is acceptable.

Is an M&G DuraVent manufactured cap mandatory?

Yes. In order to have an approved UL listed system, you must use a DuraVent cap.

When do I use a Ventilated Flashing?

Always. This is required per our UL listing all flashing now have ventilation.

Can I paint the Galvanized outer pipe?

Yes. Before you paint, wash the outer pipe with a vinegar & water solution. Use a high temperature paint.

What is the outside diameter?

For 6" – 8" Diameter (ID) DuraPlus Chimney, add 4" to the ID.

Are DuraPlus and DuraTech or DuraChimney interchangeable?

No. DuraPlus is rated @ 2100°F (HT) & should not be mixed with other chimneys.

Can I buy the chimney pipe from DuraVent?

No, DuraVent products are sold through Distribution. On the DuraVent web site you will find a Dealer Locater that will assist you in finding the nearest dealer in your area or an approved online seller.

What is the stainless and black rings that came in my DuraPlus Chimney Kit?

These are the new Chimney to Stovepipe Adapters to allow connector pipe to lock to the chimney. SS is for DVL and Snap Lock is for competitor's stovepipe.

How do I get the Termination Cap off?

Unscrew the 4 screws around the lower base of Cap, then lift the lid with legs attached. Now you have access to the inner diameter to clean.

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What type of Chimney Brush should I use to clean the chimney?

We recommend a fine flexible steel or a firm plastic bristle brush to clean annually

How often should I clean my system?

The warranty require annual cleaning or inspection. It is recommended that you brush your system once for every cord of burned.

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